

Self-Sufficiency
Program Design
500 Summer St NE
Salem, OR 97301

Oregon

Kate Brown, Governor

Department of Human Services
Phone: 503-945-5600
<https://www.oregon.gov/DHS/assistance/CHILD-CARE/Pages/parents.aspx>



Enter mail date

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Dear Child Care Provider,

The Oregon Department of Human Services is committed to protecting the health and well-being of our staff and the people we serve. It's central to our mission.

During this uncertain time, we want to ensure that you continue to have the access you need to child care. The Department has made the following changes to child care assistance to help support you and other families during the state of emergency related to the virus that causes COVID-19.

The following temporary changes for Employment Related Day Care began Monday, March 16, 2020:

- ✓ **There is no copay – copays have been reduced to \$0.00**
 - ✓ If a family has already paid their copay, please work with them on reimbursement.
- ✓ **The income limit has increased for initial eligibility** and now is the same as the ongoing and exit limit amount (see Form DHS 5530).
- ✓ **The absent day policy has expanded** and child care providers can bill the Department for up to one full month for children scheduled be in care but are unable to attend due to the COVID-19 crisis. **This also applies to families receiving child care assistance through the TANF JOBS program.**
- ✓ **We have implemented emergency billing for temporarily closed facilities**
 - ✓ Licensed providers (RFM, CFM, and CNT provider types) and license-exempt centers (NQC and QEC provider types) can bill the Department in the event of a temporary shutdown. Providers must remain in an approved listing status to receive

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payment. **This also applies to families receiving child care assistance through the TANF JOBS program.**

Stay up to date with the latest information on the Oregon Health Authority's Coronavirus website, www.healthoregon.org/coronavirus.

Don't hesitate to reach out with concerns or questions. Please contact the Direct Pay Unit with questions Monday to Friday, 8:30 a.m. to 4:30 p.m. at 1-800-699-9074.

Thank you,

Child Care Policy
(503)945-5600