## **COMMUNITY ACTION AGENCY**

## **NOVEMBER 2018 MEETING**

# BOARD OF DIRECTORS & HEAD START POLICY COUNCIL SHARED GOVERNANCE MEETING

**THURSDAY, NOVEMBER 15, 2018** 

LOCATION:
COMMUNITY ACTION AGENCY
2475 CENTER ST NE
SALEM, OR 97301



## **COMMUNITY ACTION PROMISE**

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

**Helping People Exit Poverty** 

## COMMUNITY ACTION AGENCY BOARD OF DIRECTORS & HEAD START POLICY COUNCIL SHARED GOVERNANCE MEETING

2475 Center St NE Salem OR 97301 November 15, 2018

## **Mission**

Empowering people to change their lives and exit poverty by providing vital services and community leadership.

## **Vision**

All people are respected for their infinite worth and are supported to envision and reach a positive future.

| Ι.   | Welcome and Introductions  1. Recite Mission and Vision statements  | 5:00                                |  |
|------|---|-------------------------------------|--|
| II.  | Public Comment  | 5:05                                |  |
| III. | Approval of Agenda  | 5:10                                |  |
| IV.  | <ol> <li>Consent Calendar</li> <li>October 2018 Full Board Meeting Minutes</li> <li>November 2018 Program Directors' Reports</li> <li>November 2018 Executive Director's Report</li> <li>November 2018 Committee Minutes</li> </ol>                         | 5:15                                |  |
| V.   | Board Business  | 5:25                                |  |
| VI.  | <ol> <li>Joint Governance Business</li> <li>Head Start/Early Head Start Continuation Grant – Approval</li> <li>Head Start/Early Head Start Duration Grant – Approval</li> <li>Early Head Start/Early Head Start Child Care Partnership Expansion</li> </ol> | <b>5:30</b> Grant – <i>Approval</i> |  |
| VII. | Adjournment   | 7:30                                |  |

Next board meeting: Thursday, January 24, 2019

# Mid-Willamette Valley Community Action Agency, Inc. Board of Directors Meeting October 25, 2018 MINUTES

## **ATTENDANCE:**

#### **Board of Directors:**

#### **Present:**

Erika Lanning Jade Rutledge Kevin Karvandi Jennifer Wheeler Linda Bednarz Katie Goodwin Herm Boes Nathan McClenny Jenny Wagner

**Absent:** Helen Honey Jon Weiner

#### **Others Present:**

## **Program Directors/Staff/Guests:**

Jimmy Jones, Executive Director
Helana Haytas, HR Director
Ashley Hamilton, Interim CRP Program Director
Rogelio Cortes, Weatherization Program Director
Sue Maxwell, Nutrition First Program Director
Eva Pignotti, Head Start/Early Head Start Program Director
Tricia Ratliff, HOME Youth & Resource Center Program Director
Amy Schroeder, Executive Assistant

The meeting of the Board of Directors was called to order at 5:42 pm by Board Chair Jennifer Wheeler. It was determined that a quorum was present.

## I. Welcome and Introductions

Board Chair Jennifer Wheeler welcomed everyone and introductions were made. The Agency's Mission and Vision statements were recited by all.

## **II.** Public Comment

- Herm Boes thanked Tricia Ratliff for hosting the October board meeting at Taylor's House.
- Linda Bednarz shared that she attended the Marion County "Giving People a Second Chance" community breakfast to celebrate the Marion County Re-Entry Initiative and the work being done at the De Muniz Resource Center.
- Jennifer Wheeler shared that she would like to see the Agency to consider additional fundraisers.

## III. Approval of Agenda

The order of agenda items was rearranged.

**MOTION:** To approve agenda, as amended, made by Linda Bednarz

**SECOND:** Erika Lanning

**APPROVED:** Unanimously approved

## IV. Consent Calendar

1. September 2018 Full Board Meeting Minutes

No discussions or concerns were raised

2. October 2018 Program Directors' Reports

No discussions or concerns were raised

3. October 2018 Committee Meeting Minutes

No discussions or concerns were raised

**MOTION:** To approve consent calendar made by Herm Boes,

**SECOND:** Nathan McClenny

**APPROVED:** Unanimously approved

## V. <u>Board Business</u>

1. Executive Director Search – Jennifer Wheeler and Helana Haytas shared with the board the Search Committee met earlier this week to discuss the candidates for the Executive Director position. We received a great deal of feedback on the two finalists from the meet and greet the previous week. The recruitment was a thoughtful process narrowing the pool of candidates each step of the way. The final recommendation of the Search Committee is to offer the Executive Director position to Jimmy Jones.

**MOTION:** To make an offer to Jimmy Jones for Executive Director of Community

Action Agency made by Linda Bednarz

**SECOND:** Jade Rutledge

**APPROVED:** Unanimously approved

**2. Elect New Policy Council Board Representative** – Jade Rutledge introduced Jenny Wagner as the new Head Start Policy Council representative to the board.

**MOTION:** To approve Jenny Wagner as the new Policy Council representative to

the board made by Erika Lanning **SECOND:** Nathan McClenny

**APPROVED:** Unanimously approved

**3. Jade Rutledge Designation Change** – Jade informed the board that her Head Start Policy Council term has ended and they have elected a new parent representative to the board. She desires to remain on the board in another classification.

**MOTION:** To change Jade Rutledge's designation to low-income representative

made by Kevin Karvandi **SECOND:** Erika Lanning

**APPROVED:** Unanimously approved

4. Salem Chamber of Commerce Youth Leadership Member – Linda Bednarz introduce Katie Goodwin from the Salem Chamber Youth Leadership Program. During the first year of the program, youth receive a comprehensive overview of the Salem-Keizer area. Students have a unique opportunity to meet face to face with community leaders and decision makers, and receive an introduction to community resources by way of tours, panels, and speakers. During the second

year, youth serve on a community board while being paired with a community mentor. The formal mentor relationship helps the student become accustomed to the rules and expectations of being a community leader. As a result, the student will gain insight to community issues, needs, and challenges.

**MOTION:** To approve Katie Goodwin as a youth Community Outreach Representative to the board from the Salem Chamber of Commerce Youth Leadership Program made by Linda Bednarz

SECOND: Erika Lanning

**APPROVED:** Unanimously approved

## 5. Charitable Check Off Grant Application for Head Start –

Eva Pignotti shared that the Head Start program is applying for a grant from the Oregon Head Start Association. The funds are from the Charitable Checkoff grant, where taxpayers can donate a dollar of their Oregon tax refund to Head Start. We are able to apply for funding for playgrounds for health and safety issues. The funding amount will depend on the number of programs that apply, and we are requesting \$11,000 for playground equipment to develop our art and music playground at Middle Grove.

**MOTION:** To approve application for the Oregon Head Start Association Charitable

Checkoff grant in the amount of \$11,000.00 made by Linda Bednarz

**SECOND:** Herm Boes

**APPROVED:** Unanimously approved

- **6. Director's Office Updates** Jimmy Jones updated the board on the following:
  - a. The appraisal for the Middle Grove Head Start location came in high enough over the balance owed to be able to pay off the loan for the Head Start property at 2395 Center St NE, Salem, and create a single mortgage for the Middle Grove property that will place the agency in compliance with HHS, which insisted that we refinance those properties to remove balloon payments included in the original amortizations. The Agency is seeking three loan quotes to submit to HHS for approval.
  - **b.** We are still working on gathering documents from the pre-audit checklist and will be ready for the auditors at the end of November.
- 7. Financials and 990 Update This item deferred until Nancy Cain's return.

| VI. Adjournment |
|-----------------|
|-----------------|

The Board of Directors meeting was adjourned at 7:50pm.

| Respectfully Submitted:            |                               |
|------------------------------------|-------------------------------|
|                                    |                               |
| Amy Schroeder, Executive Assistant | Jennifer Wheeler, Board Chair |





## THE ARCHES PROJECT

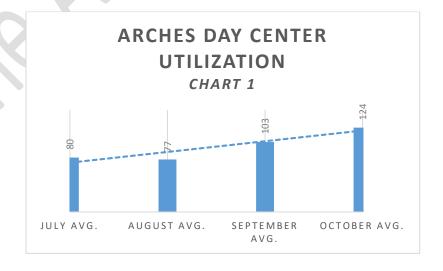
615 Commercial Street NE Salem, Oregon 97301

CRP Board Report - November 2018

CRP administers MWVCAA's homeless services and housing programs in Marion and Polk Counties. These programs are commonly called the "ARCHES Project." Our services are located at 615 Commercial Street in Salem, as well as at the Dallas Resource Center in Polk County.

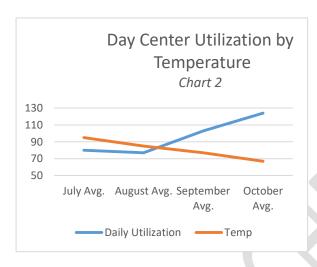
## **Day Center updates:**

Since opening day, the total number of duplicated Day Center visits is now 7,067 - with an average daily attendance rate of 96. During the month of October there was 2,851 duplicated visitors with an average daily utilization rate of 124. This showcases a general increase of daily users, as depicted by *Chart 1*.



When examining the Top 5 Utilization Days for the ARCHES Day Center, four occurred during the last full week of October (*Table 1*). Two of which, were classified as rainy days. With only four wet days in October, this means that 50% of all rainy days resulted in an increase of Day Center attendance. When combined, the top five days saw 826 visitors, with an average daily utilization of 165. This is a measurable increase from last month's board report, and is 72% more than the overall October utilization average.

| Top 5 Utilization Days<br>Table 1 |                      |  |  |  |  |
|-----------------------------------|----------------------|--|--|--|--|
| Date                              | Daily<br>Utilization |  |  |  |  |
| 26-Oct                            | 177                  |  |  |  |  |
| 23-Oct                            | 166                  |  |  |  |  |
| 25-Oct                            | 165                  |  |  |  |  |
| 24-Oct                            | 159                  |  |  |  |  |
| 29-Oct                            | 159                  |  |  |  |  |

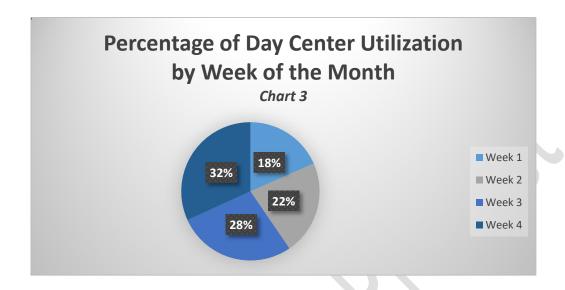


ARCHES continues to track daily Day Center attendance and daily temperature highs in order to identify a correlation between usage rates and weather conditions. As depicted by *Chart* 2, as temperatures have cooled, there has been a significant increase in attendance. This general pattern leads ARCHES to believe that as the winter season progresses, our daily utilization rates will continue to grow. ARCHES is committed to monitoring this behavior as we advance through the season.

A pattern that has started to develop when examining Day Center utilization is an increase in attendance towards the end of a month. As *Table 2* shows as the time progresses throughout the month, from week 1 through week 4, Day Center utilization drastically increases. In fact, 32% of all sign-ins occur during the last week of a given month (*Chart 3*). ARCHES suspects that this is attributed to clients spending their monthly allocation of SNAP and/or Social Security benefit, but still needing to access basic needs resources

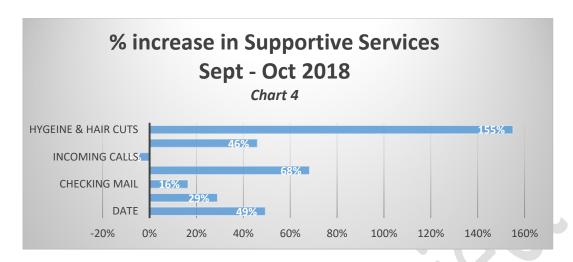
|             | Day Center Utilization by Week of the Month Table 2 |    |     |     |  |  |  |
|-------------|---|----|-----|-----|--|--|--|
|             | Week 1 Week 2 Week 3 Week 4                         |    |     |     |  |  |  |
| August Avg  | 69  | 78 | 81  | 87  |  |  |  |
| Sept. Avg   | 58  | 89 | 116 | 128 |  |  |  |
| Oct Avg.    | 90  | 93 | 130 | 160 |  |  |  |
| By Week Avg | 72  | 87 | 109 | 125 |  |  |  |

|  | By Week Total | 217 | 260 | 327 | 375 |
|--|---------------|-----|-----|-----|-----|
|--|---------------|-----|-----|-----|-----|



Current utilization of Day Center Supportive Services has considerably increased since August (*Table 4*). On average, Supportive Services offered at ARCHES saw a 51% increase from last month (*Chart 4*). These services include: community mailboxes, sack lunches, hygiene kits, hair cut vouchers, and pet food. In all, ARCHES retains 913 active mailboxes, with an average of 180 client's accessing their mail per week, and distributed 51 haircut vouchers and hygiene kits during the month of October.

|                          | Day Center and Reception Services  Table 4 |                  |         |                   |             |                              |                           |  |  |  |  |
|--------------------------|--|------------------|---------|-------------------|-------------|------------------------------|---------------------------|--|--|--|--|
| Date                     | New<br>client<br>Mail<br>Boxes             | Checking<br>Mail | Lunches | Incoming<br>Calls | Pet<br>Food | Day<br>Center<br>Utilization | Hygiene<br>& Hair<br>Cuts |  |  |  |  |
| August Total             | 22   |                  | 2397    | 1523              |             | 1699                         |                           |  |  |  |  |
| September<br>Total       | 73   | 688              | 2238    | 1126              | 250         | 1954                         | 20                        |  |  |  |  |
| October Total            | 109  | 887              | 2604    | 1894              | 238         | 2851                         | 51                        |  |  |  |  |
| Overall Total            | 204  | 1575             | 7239    | 4543              | 488         | 6504                         | 71                        |  |  |  |  |
| % increase<br>Sept - Oct | 49%  | 29%              | 16%     | 68%               | -5%         | 46%                          | 155%                      |  |  |  |  |



## **Co-Location Services updates:**

- Marion County Health Department (MCHD) continues to visit ARCHES twice a month, providing screenings for HIV, Hepatitis C, and STDs. Beginning in November, they will be providing Hepatitis A and Flu immunizations.
- The Marion County Health Department has supplied condoms since April 2018. To date, 6,632 condoms have been distributed via our public restrooms.
- *Veteran Service Officer Program:*

Marion County Veteran's Service Program Report of Activities FY 2018-2019 Quarter One (July - September 2018)

| Total In-office Interviews | Total Out of Office Interviews | Total Interviews for Quarter |
|----------------------------|--------------------------------|------------------------------|
| 218                        | 13                             | 231                          |

| Claims/APPEALS/BENEFIT AWARDS                |              |  |  |  |  |
|--|--------------|--|--|--|--|
| Original USDVA Form - 526, 527, or 534 filed | 138          |  |  |  |  |
| All other new claims                         | 29           |  |  |  |  |
| Original USDVA Form - 1010EZ                 | 1            |  |  |  |  |
| NODs/VA form - 9s                            | 9            |  |  |  |  |
| Total Claims Recovered during Quarter        | \$744,844.39 |  |  |  |  |

| INTERNAL ARCHES REFRRALS              |     |  |  |  |  |
|---------------------------------------|-----|--|--|--|--|
| ARCHES Veteran Programs -> VSO        | 21  |  |  |  |  |
| VSO -> ARCHES Veteran Programs        | 7   |  |  |  |  |
| Number of VSO Walk-ins during Quarter | 776 |  |  |  |  |

## **Program Showcase:** ARCHES Housing Program (AHP)

ARCHES Housing Program (AHP) is a HUD Rapid Re-Housing program designed to guide participants out of homelessness and into long term self-sufficiency. This program offers rental assistance in Marion and Polk Counties for up to 24 months, and is paired with case management services.

AHP households are pulled directly from Coordinated Entry; serving individuals and families who are designated as homeless or chronically homeless. AHP staff provide extensive case management services that focus on: addressing and eliminating barriers to housing, budget management, job readiness, employment, as well as assistance in accessing services for mental health, addictions, physical health and food insecurity. Since July 1, 2017, AHP has housed over 61 households serving 136 individuals, 57 of which are children.

"One of my clients is an older gentleman that became homeless and addicted to methamphetamines. Prior to becoming housed through HUD-RRH he experienced many legal and medical issues that seemed insurmountable for him at the time. He shared feelings of worthlessness and spiritual emptiness due to the events that took place after his divorce and mental-health breakdown."

Since becoming housed in January 2018, he reports not having used methamphetamines, and that he has become personally motivated to stay clean. He has expanded his circle of friends, and has found community at the church he attends. Recently he recorded an album with the church band, which will hopefully lead to paid gigs. He is actively working on his physical and emotional health on a daily basis by swimming, gardening, and attending his counseling, doctor and dental appointments. Furthermore, he is volunteering, paying off his fines, and actively working towards obtaining gainful employment. "

"Although he still has many more obstacles to overcome, he has made much progress in the 10 months that he has been housed. I'm excited to see where he will be at the completion of this program!"

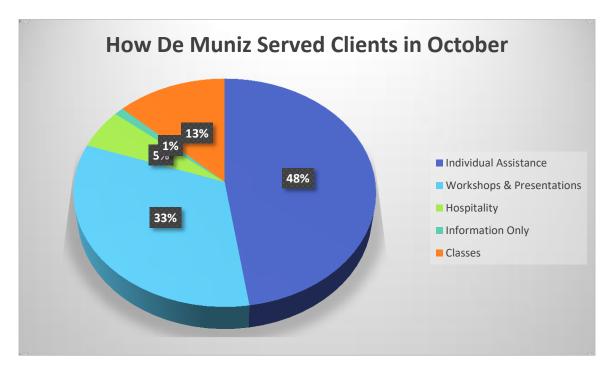
-Holly Newman, ARCHES Rapid Re-housing Program Case Manager

## **Other News:**

- Marion County Veteran Service Officer Program achieved their first accredited Officer. This will further streamline veteran services and is considered to be a valuable addition to the team state-wide.
- The Housing Authority and ARCHES partnership for the "Salem's Hardest to House initiative" (Homeless Rental Assistance Program) has officially placed 100 clients as of November 2, 2018. Over the last 16 months, the program boasts a success rate of 91.7%.
- ARCHES hired a new Program Manager to accommodate the departments ever growing services, as well as installed an additional Middle Manager position.
   This is one of many strategic changes to improve operational capacity in recent months; plans continue to develop a more robust management structure.

## De Muniz Resource Center

April Cox, Program Manager October 2018



## **Opportunities/Challenges**

- ❖ De Muniz served 206 clients in October
- ❖ 45 clients successfully got enrolled in the Oregon Health Plan from our site
- ❖ Education and employment was the focus of 33% of all services this month
- ❖ Housing & basic needs was the focus of 40% of all services this month
- Navigators participated in Dave's Killer Bread Reentry Simulation in Portland
- ❖ De Muniz staff attended the tenth annual Marion County Reentry Initiative's Breakfast fundraiser
- ❖ Navigator served as a panel member and participant in the Willamette Restorative Justice event
- ❖ De Muniz continues to serve the Jail Reentry cohort 14 through programming and support in partnership with Marion County Sheriff's Office and Bridgeway Recovery Services
- Main challenges are limited space and addressing the funding gap for this fiscal year

## **Volunteer Report**

|         | # OF VOLUNTEERS | # OF HOURS |
|---------|-----------------|------------|
|         |                 | DONATED    |
|         |                 |            |
| OCTOBER | 15              | 64         |
|         |                 |            |

<sup>\*</sup>De Muniz Resource Center is funded through the Marion County Sheriff's Office and is contracted to serve clients in Marion County.

#### **CCR&R PROGRAM REPORT**

Shannon Vandehey Program Director October 15, 2018

Executive Summary of Activities: Quarter 4 data not available yet.

Number of all licensed programs:

QTR 1 Marion 391 QTR 2 Marion 382 QTR 3 Marion QTR 4 Marion Polk 80 Polk 78 Polk Polk Yamhill 92 Yamhill 95 Yamhill Yamhill

## Number of Exempt (non-licensed) programs:

QTR 1
Marion 60
Polk 11
Yamhill 15

Marion 65 Polk 11 Yamhill 16

QTR 3
Marion 63
Polk 13
Yamhill 15

QTR 4 Marion Polk Yamhill

#### Spark Programs by Type - QTR 3 April-June

|         |        | I                  | QTR 3 April . |     |        |        |        |             |
|---------|--------|--------------------|---------------|-----|--------|--------|--------|-------------|
| County  | Report | License Type       | # Licensed    | C2Q | 3-Star | 4-Star | 5-Star | Spark Total |
| Marion  | Q3     | СС                 | 94            | 38  | 3      | 3      | 3      | 47          |
| Marion  | Q3     | CF                 | 79            | 14  | 7      | 6      | 10     | 37          |
| Marion  | Q3     | RF                 | 191           | 19  | 9      | 2      | 1      | 31          |
| Marion  | Q3     | HS                 | 18            | 4   | 0      | 0      | 12     | 16          |
| County  |        |                    |               |     |        |        |        |             |
| TOTAL   |        |                    | 382           | 75  | 19     | 11     | 26     | 131         |
|         |        |                    |               |     |        |        |        |             |
| Polk    | Q3     | СС                 | 20            | 4   | 2      | 0      | 4      | 10          |
| Polk    | Q3     | CF                 | 17            | 5   | 3      | 1      | 0      | 9           |
| Polk    | Q3     | RF                 | 36            | 3   | 1      | 4      | 0      | 8           |
| Polk    | Q3     | HS                 | 5             | 0   | 0      | 0      | 5      | 5           |
| County  |        |                    |               |     |        |        |        |             |
| TOTAL   |        |                    | 78            | 12  | 6      | 5      | 9      | 32          |
|         |        |                    |               |     |        |        |        |             |
| Yamhill | Q3     | СС                 | 18            | 8   | 0      | 0      | 0      | 8           |
| Yamhill | Q3     | CF                 | 32            | 6   | 4      | 3      | 3      | 16          |
| Yamhill | Q3     | RF                 | 40            | 3   | 2      | 1      | 2      | 8           |
| Yamhill | Q3     | HS                 | 5             | 0   | 0      | 0      | 5      | 5           |
| County  |        |                    |               |     |        |        |        |             |
| TOTAL   |        |                    | 95            | 17  | 6      | 4      | 10     | 37          |
|         |        | <b>Grand Total</b> | 555           | 104 | 31     | 20     | 45     | 200         |

#### **Opportunities**

- Jenna and Shannon are participating with the gracious approval of Headstart in attending the yearlong TraumaSmart Training. We are very excited about this and feel this will be extremely useful in the current work we are doing with providers on a daily basis, as well as, with our Inclusive Child Care Program.
- Early Learning Division was approved additional dollars by the eboard for Early Learning. We understand that a portion of that money will be coming back to CCR&R's. We don't know in what form or how. That will be determined soon.
- We are in our 4th round of hosting Clackamas Community College early learning credit courses for Spanish speaking providers. It is very popular and has had steady attendance, each cohort has maxed out at about 30-35 individuals.
- November we are having our first Annual statewide CCRR Child Care Business Conference in The Dalles, Oregon. 157 child care providers have registered. Super exciting!

#### **Challenges**

• Quarterly reports, training plans and Workplans for our ELD main contract are due at end of November. It makes for stressful month.

## Energy Services October Program Report Traia Campbell, Program Director

## Executive Summary of Activities (Numbers served/service units/outcomes)

Energy Services households served in October: LIHEAP, OEA PGE & PP, OLGA & GAP

**October Marion & Polk County completions** 

| Funding | НН   | People | >6  | 60+ | Disabled | @ or b | elow 75% of poverty | Ave HH pmt |
|---------|------|--------|-----|-----|----------|--------|---------------------|------------|
| LIHEAP  | 805  | 1451   | 61  | 598 | 668      | 224    | =28% of hh served   | \$318.08   |
| OEA PGE | 371  | 1055   | 117 | 130 | 214      | 156    | = 42% of hh served  | \$377.84   |
| OEA PP  | 87   | 259    | 30  | 27  | 34       | 44     | =51% of hh served   | \$397.41   |
| OLGA    | 116  | 290    | 19  | 72  | 61       | 34     | = 29% of hh served  | \$262.22   |
| GAP     | 2    | 6      | 1   | 1   | 1        | 2      | =100% of hh served  | \$150.00   |
| Total   | 1381 | 3061   | 228 | 828 | 978      | 460    | =33% of hh's served | \$364.44   |

**September Marion & Polk County completions** 

| Funding | НН  | People | >6  | 60+ | Disabled                | @ or b                | elow 75% of poverty | Ave HH pmt         |  |        |
|---------|-----|--------|-----|-----|-------------------------|-----------------------|---------------------|--------------------|--|--------|
| LIHEAP  | 6   | 19     | 1   | 3   | 7                       | 1 =17% of hh served   |                     | \$360.83           |  |        |
| OEA PGE | 243 | 675    | 97  | 68  | 87                      | 98 = 40% of hh served |                     | \$387.76           |  |        |
| OEA PP  | 36  | 95     | 9   | 9   | 14 17 =47% of hh served |                       | =47% of hh served   | \$393.33           |  |        |
| OLGA    | 64  | 218    | 26  | 17  | 23                      | 30                    | = 47% of hh served  | \$304.14           |  |        |
| GAP     | 0   | 0      | 0   | 0   | 0                       | 0 =0% of hh served    |                     | 0 =0% of hh served |  | \$0.00 |
| Total   | 349 | 1007   | 133 | 97  | 131                     | 146                   | =42% of hh's served | \$380.64           |  |        |

Energy began our 2019 program year October 1 with opening LIHEAP appointments for households with Senior and/or Disabled members. We opened the office and phones at 7am to assist clients and prevent lines as in previous years. A total of 460 LIHEAP appointments were scheduled in 10 hours for the first 10 days; October 3 through 16. The 1st was a Monday so 120 OEA appointments were also made. Energy reserves LIHEAP appointments in October and part of November to serve our vulnerable population of Seniors and Disabled households in Marion and Polk county. LIHEAP general public appointments will be scheduled beginning November 1.

HHS released 99% of 2019 LIHEAP funding to OHCS in mid October. A 99% release of funds is a highly unusual occurrence as 10% is usually held until the later in the year as contingency funds. Energy's 2019 LIHEAP funding is similar to 2018 and I estimate Energy will have LIHEAP funds available through at least March of 2020.

As of the end of October Energy had LIHEAP, OEAP PGE and PAC, OLGA and GAP funds available for residents of Marion and Polk Counties. Our LIHEAP appointments have been filled through the middle of December, OLGA appointments are scheduled up to 2 weeks out as funding allows, OEA appointments are scheduled weekly and GAP is offered to all of these scheduled appointments as needed. Energy opened the 2019 program year strong and we will continue to provide assistance to our community as funding allows.

October 2018 Polk County completions

| Funding | НН  | People | >6 | 60+ | Disabled                | @ or b                 | elow 75% of poverty | Ave HH pmt          |  |        |
|---------|-----|--------|----|-----|-------------------------|------------------------|---------------------|---------------------|--|--------|
| LIHEAP  | 89  | 160    | 4  | 75  | 65                      | 29 =33% of hh served   |                     | \$319.61            |  |        |
| OEA PGE | 5   | 13     | 0  | 2   | 3                       | 1                      | = 20% of hh served  | \$357.00            |  |        |
| OEA PP  | 40  | 106    | 12 | 15  | 10 21 =53% of hh served |                        | =53% of hh served   | \$400.25            |  |        |
| OLGA    | 15  | 35     | 2  | 11  | 5                       | 5 6 = 40% of hh served |                     | \$259.00            |  |        |
| GAP     | 0   | 0      | 0  | 0   | 0                       | 0 =% of hh served      |                     | 0 0 =% of hh served |  | \$0.00 |
| Total   | 149 | 314    | 18 | 103 | 83                      | 57 =40% of hh's served |                     | \$358.95            |  |        |

## Nutrition First Sue Maxwell, Program Director November 8, 2018

## 1. Executive Summary of Activities (Numbers Served/Service Units/Outcomes)

- ✓ For the month of October, we signed on 13 new providers (6 OCC registered/certified and 7 DHS listed) and closed 16, for a total of 457 homes.
- ✓ We currently serve 8 counties and have plans to expand into other counties.
- ✓ 114 homes were visited in October. Our Annual Records training (a required training) began this month. We are combining it with a training on water it is not a reimbursable item, but providers are mandated to offer water at all times. So we have a 30-day water challenge that the providers can do with their daycare kids (or their own families), and we are giving out water glasses, water magnets, lots of water resources; in addition to our brand new handbook and colorful lists of the only chicken nuggets, corndogs, fish sticks, and meatballs allowed. We prefer homemade, but many providers like to serve these items because they are easy and kids, unfortunately, are used to these foods. All of those items require a Product Formulation Statement or they cannot be served. So Carmen took it upon herself to write to the manufacturers for the statement then providers have to submit a picture of the box or bag, along with the UPC code, in order to claim the item. It's a lot of work, for them and for us.
- ✓ Approximately 914 children were visited in the last month. We read them a story about Potter the Otter (who loves water). They also receive color pages and water stickers to round out the training.

## 2. Challenges

- ✓ Five of us were able to attend a USDA conference in California. USDA offered many of the workshops and the 500 or so CACFP folks there were able to make our likes and dislikes known. One of those dislikes is that after a full year of multiple changes in food program regulations, the feds now want in-home child care providers to measure and weigh ounces of grains and other foods. Even more providers will feel like quitting when this regulation is implemented.
- ✓ We also learned that family child care homes have steadily decreased by 9% each year since 2010 (across the country). And that only 47% of all food program sponsors are fully funded by sponsor administration funds (federal). The rest of the programs are subsidized by a larger agency. I am very happy that my program is self-funded, although this budget year is extremely tight. It will get better with increased providers. But one casualty is that we won't be able to attend the Chicago National Child Care Conference this year this is the really good one, so I'm sad to miss it.

## HEAD START PROGRAM REPORT Eva Pignotti November 2018

1. Attendance Reporting: If the overall attendance for any program falls below 85%, an analysis must be completed to justify the causes for low attendance.

## October 2018 Attendance

| Program Option and County                         | Percentage |
|---|------------|
| PreK Marion County Part Year                      | 87.57%     |
| PreK Polk County Part Year                        | 90.65%     |
| PreK Full Day DHS Subsidized (Marion County only) | 94.17%     |
| PreK Overall                                      | 88.24%     |
| EHS Marion County                                 | 88.07%     |
| EHS Polk County                                   | 88.30%     |
| EHS Full Day DHS Subsidized (Marion County only)  | 86.11%     |
| EHS Overall                                       | 87.27%     |
| EHS CCP Marion County                             | 87.33%     |
| EHS CCP Polk County                               | 93.55%     |
| EHS CCP Overall                                   | 87.28%     |

2. Enrollment Reporting: Programs must be full within 30 days of the start of the school year and continue to fill vacant slots within 30 days of the vacancy until 30 days before the end of the year. Numbers reported include slots vacant for less than 30 days.

## **Enrollment October 2018**

| Program Option and County                         | Funded | Filled |
|---|--------|--------|
| PreK Marion County Part Year                      | 653    | 639    |
| PreK Polk County Part Year                        | 120    | 117    |
| PreK Full Day DHS Subsidized (Marion County only) | 20     | 20     |
| PreK Overall                                      | 793    | 776    |
| EHS Marion County                                 | 54     | 54     |
| EHS Polk County                                   | 34     | 34     |
| EHS Full Day DHS Subsidized (Marion County only)  | 8      | 8      |
| EHS Overall                                       | 96     | 96     |
| EHS CCP Marion County                             | 53     | 52     |
| EHS CCP Polk County                               | 7      | 6      |
| EHS CCP Overall                                   | 60     | 58     |

## **Waiting List October 2018**

Programs do not maintain waiting lists during the month of August because dropping children are not replaced during the last 30 days of the school year.

| Program Option and County                         | Number |
|---|--------|
| PreK Marion County Part Year                      | 120    |
| PreK Polk County Part Year                        | 17     |
| PreK Full Day DHS Subsidized (Marion County only) | 8      |
| PreK Overall                                      | 145    |
| EHS Marion County                                 | 52     |
| EHS Polk County                                   | 7      |
| EHS Full Day DHS Subsidized (Marion County only)  | 7      |
| EHS Overall                                       | 66     |
| EHS CCP Marion County                             | 2      |
| EHS CCP Polk County                               | 0      |
| EHS CCP Overall                                   | 2      |

|                             | October 2018              |                   |
|-----------------------------|---------------------------|-------------------|
| USDA Meal<br>Reimbursements | Number of Meals<br>Served | Amount Reimbursed |
| Breakfast                   | 12,312                    | \$22,038          |
| Lunch                       | 12,530                    | \$41,474          |
| Snack                       | 1,706                     | \$ 1,552          |
| Cash In Lieu                |                           | TBA*              |
| Total<br>Reimbursement      | 26,548                    | \$65,065.24       |

<sup>\*</sup>October is the month on which USDA bases our budget. There is a process involved in providing them with data to make these assessments and build their budget. Some issues on the ODE end of the process have created a delay. Once it has been finalized, we will know our Cash in Lieu amount.

TraumaSmart: Last month some Head Start and Early Head Start staff went through the TraumaSmart Academy. These staff have been identified as our coaches and parent trainers. We have created a Trauma Informed Care Team, with representation from line staff in every position, to serve as an advisory group for implementation and ongoing use of TraumaSmart in our program. All staff will receive Module 2 training on November 30 or December 1.

We expect to begin the parent portion of the training, with a curriculum called Smart Connections, in January. This training will be offered multiple times on varying schedules to allow all our parents the opportunity to attend. There is work being done in our partnership with the Marion Polk Early Learning Hub to open up Smart Connections to parents who are not connected with Head Start. Funding for these additional sessions will be provided by the Hub, as well as community support with facilities, food and child care for the sessions.

## Early Head Start (EHS) & EHS Child Care Partnerships (EHS CCP) Expansion Grant Application – Due November 30, 2018:

An opportunity to apply for funds from the Department of Health and Human Services was announced for the purposes of increasing the number of children served in birth to three programs. Our program has both EHS and EHS CCP, and both are very small, with the needs far outweighing the opportunities for families. This application, if awarded, will increase EHS by 32 slots, served in our federally approved Locally Designed Option of 2 class days per week, 3.5 hours per day, with 22 home visits per year. The slots would be placed in our existing Dallas, Independence, Edgewater and Appleblossom sites, doubling the capacity at each site. These classes will receive bus transportation, and the purchase of two buses is included in the start-up funds.

For EHS CCP our request is for funding of 20 slots for children to be placed in family child care homes. The program provides five days per week, 10 hours per day of services to children of working parents. Four new family child care providers would be contracted to provide services to most of these children, with a few slots going to some of our current contractors who are able to increase their slots.

This is a competitive grant, which, if funded, will allow us to serve families from our large EHS waiting list.

| EHS Annual Operating Budget      | \$ 518,058  |
|----------------------------------|-------------|
| EHS One-Time Start-Up Budget     | \$ 204,854  |
| EHC CCP Annual Operating Budget  | \$ 457,781  |
| EHS CCP One-Time Start-Up Budget | \$ 133,704  |
| Total Expansion Application      | \$1,314,397 |

## Request for Waiver of Non-Federal Share for EHS CCP Expansion Grant:

We are required to provide 20% in matching funds from a non-federal source for each dollar we receive from the Department of Health & Human Services, unless a waiver is granted. We easily meet this requirement for our grants that operate Head Start and Early Head Start because we have a large funding amount for that grant from Oregon Department of Education. For the EHS CCP grant, there is no state funding, and that program struggles to meet non-federal share requirements. Non-federal share comes in the form of donations and volunteer time. Volunteer time in the EHS CCP program is minimal, because the majority of volunteer hours come from parents. All the parents in the EHS CCP Expansion will be employed full-time, and will have very little time to donate to the program. For this reason, we are requesting a waiver of non-federal share with the EHS CCP Expansion Grant:

| Non-Federal Share Waiver Requested for Operating Budget | \$114,445 |
|---|-----------|
| Non-Federal Share Waiver Requested for Start-Up Budget  | \$ 33,426 |
| Total NFS Waiver Requested                              | \$147,871 |

# <u>Head Start & Early Head Start Continuation Grant Application – Due December 1, 2018</u>

This is the annual application for ongoing funding to our Head Start and Early Head Start programs. This funding provides operating funds including salaries and fringe costs for staff, and funds designated for training and technical assistance. This is a non-competitive grant.

| Head Start Operations                            | \$3,873,586 |
|--|-------------|
| Head Start Training & Technical Assistance       | \$ 47,620   |
| Early Head Start Operations                      | \$1,361,876 |
| Early Head Start Training & Technical Assistance | \$ 32,277   |
| Total 2019-2020 HHS Funding                      | \$5,425,459 |

## **Head Start Duration Grant Application – Due December 1, 2018**

An opportunity to apply for funds from the Department of Health and Human Services was announced for the purposes of increasing the number of hours of service children receive in the Head Start Preschool program. Head Start Performance Standards state that programs should strive to meet the goal of having 40% of classes offering 1,380 hours per year of services.

The Silverton Road class, serving families with working or student parents, is running five days per week, 6.5 hours per day, and is very close to meeting the duration target. With the Duration grant, we will identify this site as a part-year Duration site and incorporate bus services. To best meet the needs of families, and to avoid the summer 'drift' that happens when children are out of school during the summer, our program has identified six additional classes that currently run part-year part-day as Duration classes that will run five days per week, 4.5 hours per day, in a year-round model. The sites identified for year-round part-day Duration are Edgewater, Center Street, Lancaster, Middle Grove 4, 5 and 7. The Outreach site, which serves high needs homeless families is currently running five days per week, 6.5 hours per day in a part-year model. We will identify Outreach as a Duration site that will run four days per week, 7.5 hours per day in a year-round model. These classes will all have bus transportation provided, and the purchase of two buses is included in the start-up funds.

This is a competitive grant, which, if funded, will improve our ability to meet the needs identified in our community assessment and make significant progress toward meeting the Performance Standards.

| Head Start Annual Operating Budget for Duration | \$1,057,366 |
|---|-------------|
| Head Start Duration Start-Up Budget             | \$ 417,420  |
| Total Duration Application                      | \$1,474,786 |

## HOME Youth & Resource Center November 2018

|   | 2018 Executive Summary |        |       |        |     |     |     |      |        |       |      |       |       |
|---|------------------------|--------|-------|--------|-----|-----|-----|------|--------|-------|------|-------|-------|
|   | J                      | F      | M     | A      | M   | J   | J   | Α    | S      | О     | N    | D     | total |
| Runaway & Homeless Youth (RHY)                            |                        |        |       |        |     |     |     |      |        |       |      |       |       |
| Salem Run Reports Received & Acted<br>On                  | 30                     | 18     | 26    | 44     | 20  | 30  | 26  | 24   | 27     | 40    |      |       |       |
| Keizer Run Reports Received & Acted<br>On                 | 1                      | 1      | 0     | 5      | 4   | 3   | 8   | 4    | 2      | 3     |      |       |       |
| Reunited To Permanent Connections                         | 10                     | 6      | 13    | 8      | 6   | 11  | 12  | 19   | 13     | 11    |      |       |       |
| Families Connected With                                   | 16                     | 10     | 14    | 13     | 10  | 13  | 20  | 23   | 18     | 11    |      |       |       |
| Youth Connected With Via Street<br>Outreach               | 12                     | 12     | 6     | 7      | 23  | 11  | 4   | 0    | 0      | 3     |      |       |       |
| RHY Case Managed  | 6                      | 4      | 4     | 4      | 6   | 4   | 0   | 2    | 2      | 1     |      |       |       |
| Non- RHY Case Managed                                     | 3                      | 3      | 1     | 0      | 0   | 2   | 1   | 0    | 0      | 0     |      |       |       |
| Drop In Day Shelter (Stationary<br>Outreach)              |                        |        |       |        |     |     |     |      |        |       |      |       |       |
| Unduplicated Youth Served (Year total is duplicated)      | 99                     | 96     | 133   | 119    | 123 | 132 | 125 | 166  | 123    | 109   |      |       |       |
| Total Visits  | 548                    | 489    | 645   | 700    | 788 | 583 | 609 | 905  | 614    | 601   |      |       |       |
| Total Meals (lunch, snack & dinner)                       | 679                    | 604    | 810   | 865    | 947 | 665 | 673 | 1001 | 739    | 670   |      |       |       |
| Youth New To Services (intakes)                           | 19                     | 26     | 29    | 28     | 17  | 24  | 27  | 35   | 29     | 18    |      |       |       |
| Youth Empowerment Program (YEP)                           |                        |        |       |        |     |     |     |      |        |       |      |       |       |
| Youth Participated At Some Level (duplicated)             | 20                     | 18     | 19    | 27     | 26  | 17  | 22  | 20   | 18     | 24    |      |       |       |
| Attended Job Skills Development<br>Workshops              | 15                     | 9      | 8     | 17     | 11  | 7   | 12  | 9    | 5      | 3     |      |       |       |
| Attended Financial Literacy                               | 12                     | 3      | 8     | 11     | 3   | 2   | 13  | 0*   | 5      | 8     |      |       |       |
| Attended Education & Business Field Trips                 | 0*                     | 0*     | 9     | 7      | 8   | 0*  | 0*  | 7    | 0*     | 8     |      |       |       |
| Community Support   |                        |        |       |        |     |     |     |      |        |       |      |       |       |
| Number of Volunteers / Interns (Year total is duplicated) | 8                      | 6      | 6     | 6      | 5   | 4   | 4   | 4    | 3      | 5     |      |       |       |
| Total Number of Volunteer / Intern<br>Hours               | 130                    | 252    | 260   | 212    | 244 | 187 | 187 | 233  | 43     | 100   |      |       |       |
| Polk County @ Time of Intake                              |                        |        |       |        |     |     |     |      |        |       |      |       |       |
| RHY served  | 5                      | 2      | 2     | 1      | 1   | 0   | 1   | 1    | 1      | 1     |      |       |       |
| Drop In served  | 4                      | 5      | 6     | 7      | 9   | 14  | 8   | 14   | 11     | 11    |      |       |       |
| YEP served  | 1                      | 1      | 0     | 1      | 1   | 1   | 1   | 3    | 2      | 3     |      |       |       |
| Key   | 0* =                   | Activi | ty No | t Offe | red |     |     | X    | * - Di | d Not | Coll | ect D | ata   |

## Marion County Juvenile Therapy Courts (FATC & STAR):

- Continue to attend court and staff meetings. Provide support and connection to social services as well as grant management.
- Starting to evaluate cost benefits of our role as Marion County Treatment Court grant admins.

## Taylor's House

- Repairs and maintenance are nearly complete. Fire and health inspections are scheduled to be complete early November. These inspections are a requirement to submit the full licensing application packet to DHS.
   Once DHS approves the application we could potentially receive our initial license before the end of November and start operations. The process to start operations is taking longer than originally expected but overall we are moving quickly in terms of raising funds, purchasing the house, repairing the house, hiring staff, program design and implementation. There have been pros and cons to our timeline.
- After steady communication and receiving a variance, the Fire Department concluded that we do not need to install a sprinkler system.
- We currently have 2 positions vacant Youth Navigator (case management) and Youth Support Specialist (direct care staff).
- Needs: 2 new electric cooking ranges. We currently have gas ranges and we prefer electric for safety reasons.
- We are extremely grateful for both IT Director Shaun and the Head Start maintenance staff for their continuous support. Both teams have been an asset to the success of starting Taylor's House. We are also appreciative of Weatherization for allowing us to borrow their tools and store items in their warehouse until they are ready to be moved in. Of course we wouldn't be where we are at without finance and the executive leadership team either. Tony, Heather and Nancy have been a huge help in working through the budget, donations and bills. Thanks everyone!

## The Challenge: Youth Homelessness:

- The Mid-Valley Council of Governments (COG) staff position responsible for coordinating homeless services recently became vacant. The COG remains committed to address youth homelessness but movement may be slower than planned due to the staff change.
- Continue to meet with partners in regards to youth coordinated entry as part of the CELC collaborative. Team is seeking official training on TAY-SPDAT (youth specific version of the widely accepted assessment tool) and exploring data in terms of what we already have and what we need in order to best serve the population in a coordinated way.

#### General:

- Promotional material is updated. Sending to printers.
- Approached by and met with both the Boys & Girls Club and IKE Box to discuss potential collaborations
- Recruiting for a second Drop In Support staff to work weekends and holidays.
- Moving both Taylor's House and Drop In staff through best practice training in accordance to licensing requirements.
- Needs: Flooring material and funds for installment at the Drop In. Although carpet was replaced approximately 3 years ago it is worn out etc. Would like to move to hard wood throughout since it's easier to keep clean and hundreds of teens spend time at HOME each year.
- Worked with HR and Jimmy to confirm and implement volunteer background check requirements

Client Story: \* Youth's identifiers have been removed and or edited to protect their privacy.



# Mid-Willamette Valley Community Action Agency, Inc. Board of Directors Executive & Finance Committee Meeting November 8, 2018

## **ATTENDANCE**

**Committee Members Present:** Jennifer Wheeler, Board Chair; Jon Weiner, Board Vice-Chair; Jade Rutledge, Board Member; Kevin Karvandi, Board Member

**Absent:** Helen Honey

**Staff:** Jimmy Jones, Executive Director; Nancy Cain, CFO; Helana Haytas, HR Director; Amy Schroeder, Board Support

The meeting of the Executive & Finance Committee started at 7:37am. It was determined that a quorum was present.

- 1. **ODE Update** Jimmy Jones shared that ODE has not yet responded to our letter regarding the serious deficiency, but expects to hear soon.
- 2. **Audit Update** Nancy Cain shared that we are in good shape and continue to work on preparing for the auditors who will be arriving later this month.
- 3. **City of Salem-ARCHES Proposal** Jimmy Jones shared that he was approached by the City of Salem who informed him they would like to purchase the property at 615 Commercial St NE, Salem. They would in turn re-lease the building back to us for 20 years. This would save us considerable money that could then be put toward other ARCHES programs. After discussion it was determined that Jimmy will talk with them further about a commitment from the City to lease the building to us long term.
- 4. **Update of HOME & Taylor's House** Jimmy Jones shared that Taylor's House should be ready to open by the end of November. We have been working to make final improvements to the building and have City of Salem fire and building codes issue a permit for operation. Jimmy also shared that the agency continues to work with DHS to complete an agreement to house certain DHS foster youth at Taylor's House.
- 5. **Agency 990** Nancy Cain shared the Form 990 was submitted on time. It was emailed to the board earlier this month.
- 6. **September 2018 Financials** These were completed and finalized and ready for submission to the Board as a whole. This is the first month that the financials have been submitted with the new Abilia system.
- 7. **SAM.gov** The Agency renewed its federal account with SAM.gov. Changes in that process may require approval of some elements by the Board Chair.
- 8. **November 2018 Full Board Meeting Draft Agenda** November's meeting will be a joint governance meeting with the Head Start Policy Council. It will be held on the Policy Council's regular meeting day of the third Thursday of the month. The Board will meet ahead of the beginning of the joint meeting to conduct any agency business that may need done.
- 9. **Credit Card Expenditure Review -** Visa review was completed by Jennifer Wheeler, Jade Rutledge and Jon Weiner.

Meeting adjourned at 8:50 am.