



Mid-Willamette Valley  
**COMMUNITY ACTION**  
**The ARCHES Project**

615 Commercial Street NE  
 Salem, Oregon 97301

**CRP Board Report - August 2022**

Beginning April 4, 2022 the ARCHES Day Center expanded its service hours and is now open six days a week. During these expanded hours all traditional services are available, including: mail, showers, laundry, meals, and client care services. The Day Center hours are Monday - Saturday 9am - 4:30pm.

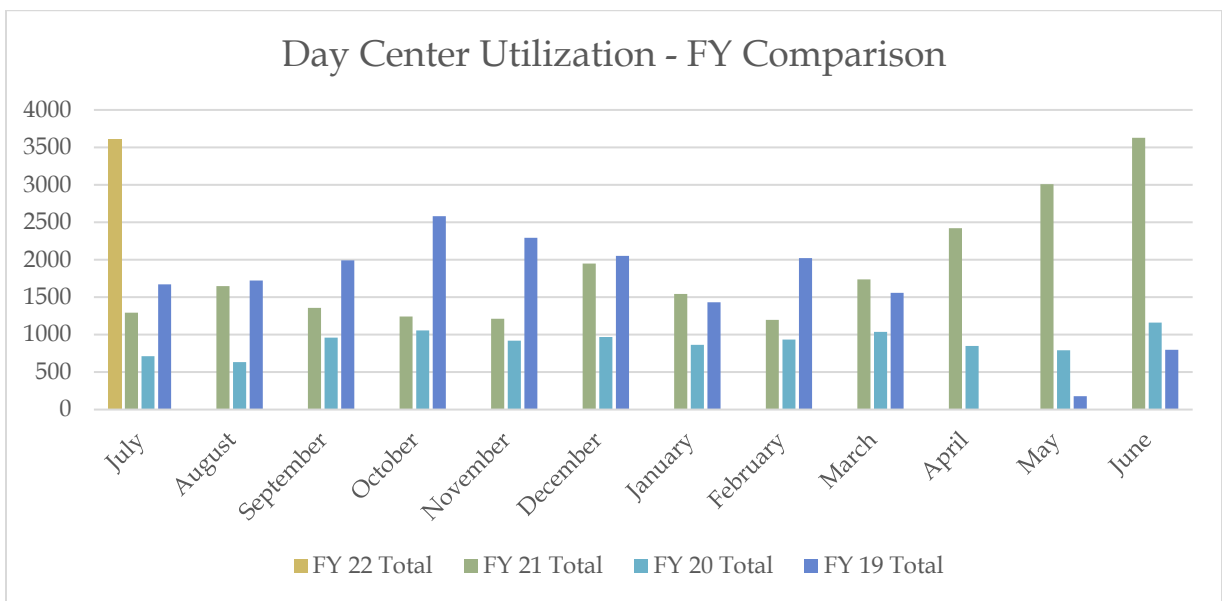
**Expanded Day Center Hours  
Starting April 4th!!**

**Monday - Saturday  
9am to 4:30pm**

**Breakfast, Lunch, Showers, Laundry,  
Mail, Client Care and Internet access.**



Since opening day, the total number of duplicated Day Center visits is 81,107 - with an average daily attendance rate of 124. Starting a new Fiscal Year (FY) 2022, July already showed a 136% increase in Day Center utilization over July FY 2021. As well as had the second highest average daily attendance rate, second only to June 2022. **Making July 2022, the second highest Day Center utilization month to date, at 3,606.**



## Community Resource Program

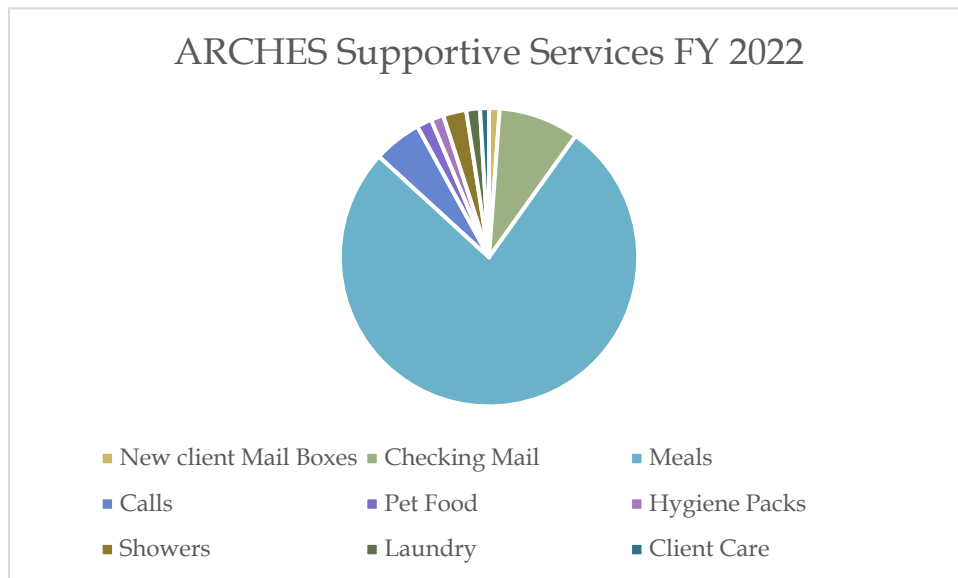
In addition, July FY 22 had 2 out of the 5 top Day Center Utilization Days since opening in 2019. Combined these top five days total 1,000 visits to the Day Center, averaging 200 clients per day. The most common day for highest service access is a Tuesday, with 3 out of the 5 days.

Top 5 Utilization Days	
Date	Daily Utilization
27-Jun-22	212
14-Jun-22	206
31-May-22	202
1-Jun-22	190
26-Jul-22	190

### ARCHES Basic Needs & Supportive Services:

Basic Needs & Supportive Services									
Month	New client Mail Boxes	Checking Mail	Meals	Calls	Pet Food	Hygiene Packs	Showers	Laundry	Client Care
July Total	125	947	8354	567	178	149	272	162	105
August Total									
September Total									
October Total									
November Total									
December Total									
January Total									
February Total									
March Total									
April total									
May Total									
June Total									
FY 2022 Total	125	947	8354	567	178	149	272	162	105

Current utilization of Day Center Supportive Services continues to grow, especially in comparison to FY 2020 and FY 2019. During July 2022 ARCHES saw **10,859 supportive service transactions**. This is more than double pre-pandemic service levels from FY 2019, as well as FY 2020. The majority of Supportive Services provided in July were in the meal category, including **breakfast, lunch, and evening meals; providing 8,354 meals**.



## Community Resource Program

### **Program Update:** *Fuerza Campisina – Community Response*

“16 units were imminently impacted by the City of Salem's Code Enforcement’s decision to condemn an apartment complex. The units were in a non-livable state and included mold, pests, and leaks. Making them not habitable. As a result, Salem stated the property owner will no longer be allowed to rent out units anywhere in the city. These 16 units are almost exclusively rented by local migrant field workers. According to the notice the deadline for the property to vacate is October 14, 2022.”

“After notice of the abatement, Fuerza Campesina staff went to the area to assist the city with resource navigation. We determined that there are at least 65 total individuals living in primarily one bedroom units. The number of people in each unit ranges from no less than two, up to 11 people, per each one bedroom unit. The oldest child was a 13 year old with a disability, and the youngest child was 3 months old. The landlord charges individuals per person, which means some one bedroom units are being rented for more than \$1500. Since our first visit, there has been one unit that left the area. There were 8 individuals in that unit. Two units have potential housing opportunities which we intend to assist with. ARCHES is assisting a three person household (plus an unborn baby) with renting an apartment in South Salem beginning in September. The other unit is comprised of 8 individuals who found a three bedroom house and a landlord willing to rent to them. We are working to ensure that safety, habitability, and financial supports are provided to these individuals.”

“Our staff have been frequenting the facility a couple times a week to assess the need of remaining residents. We have coordinated connections with legal counsel from Oregon Law Center and have begun collaborative meetings with community partners, like Mano a Mano, to provide wrap around supports. Most occupants are interested in receiving rental and navigation supports through ARCHES, and will be participating in our region's Coordinated Entry in the near future. The ARCHES Project is equipped to collaborate with partners to support the growing needs of migrant individuals and families who reside in sub-standard living conditions using a culturally specific, trauma-informed lens. “

- Lindsay Dent, ARCHES Program Manager

Statesman Journal: <https://www.statesmanjournal.com/story/news/local/2022/08/09/salem-condemned-apartment-complex-cardinal-village-leaves-dozens-scrambling/65392325007/>

### **Program Update:** *Fuerza Campisina – Oregon Health Authority*

“In response to *Senate Joint Resolution 12* the State of Oregon committed to ensuring that every resident, regardless of citizenship status, has access to cost effective, clinically appropriate and affordable health care. Previously, non-citizens in Oregon might have had access to CAWEM (Citizen Alien Waived Emergent Medical), but were provided a limited scope of benefits.”

“Fuerza Campisina’s new program in partnership with The Oregon Health Authority, Healthier Oregon, will promote two primary functions. First, the state has provided us with the list of individuals who received CAWEM. We are charged with reaching those individuals and supporting them with the Oregon Health Plan application process. In addition, we’ll assist in OHP applications and health navigation for migrants and their families. Providing health navigation and OHP assistance will

## Community Resource Program

happen at least twice a month through culturally specific resource events. Navigators will also engage with potential applicants through outreach attempts at farms and farmworker housing complexes.”

“As the only agency who was funded for a culturally specific program, Fuerza Campesina will take part in transforming access within the regional health system. While the focus of the program is to assist non-citizens' access to healthcare, we are not restricted by that particular population and will assist any person with a need throughout the duration of the grant.”

- Lindsay Dent, ARCHES Program Manager

### ARCHES Housing & Specialty Programs:

For the 2022 Fiscal Year, ARCHES continues to report monthly on households and individuals served by our housing stabilization programming. This data is represented in two categories. The first category, focusing on ARCHES housing programming (*Table 1*), outlines our residential facilities, rapid re-housing services, rental assistance, barrier removal, and deposits. The second category is specialty programming (*Table 2*), which is inclusive of services that provide basic need supports, as well as self-sufficiency development.

During the month of July, 350 households (693 persons) received housing support. Including 221 housing placements, as well as 20 households exiting into self-sufficiency, meaning they are able to live independently of ARCHES assistance moving forward. There were also 107 households on active housing search, working closely with navigation staff for placement. Since tracking began in July 2019, 685 households have exited ARCHES programming into permanent housing solutions.

New programs reprotng for FY 22 tracking include: 1) OERA - ADAP, the new COVID rental asistsnace program focused on FED/Eviction Diversion. 2) WRRRA, the fund used for wildfire imapcted hosueholds towards rental asisstance and barrier removal.

### July Data:

ARCHES Housing Programs <i>Table 1</i>											
Core Programs	Households Served	Individuals Served	Pets	Avg VI-SPDAT Score	Adults	Children	Households Searching	Households in Housing	Household PH Exists	Marion Households	Polk Households
Home TBA	25	72	N/A	9	35	37	5	20	0	11	14
ERA	3	3	N/A	9	3	0	0	3	0	3	0
HUD CoC	14	47	N/A	9	20	27	7	7	0	14	0
City of Salem - TBRA	45	95	N/A	8	54	40	8	37	0	44	1
EHA	1	1	N/A	14	1	0	0	1	0	0	1
KP Home	14	17	N/A	8.75	17	0	15	1	0	12	2
DHS Fresh Start RRH	7	20	N/A	10	7	13	3	0	0	7	0
DHS Navigators	0	0	N/A	0	0	0	0	0	0	0	0
HSP	7	31	N/A	7.7	9	22	2	1	3	6	1
Navigation Center	Program Pending										
Redwood Crossing	Data not Reported										
ARCHES Inn - Wildfire	13	20	2	8.46	18	2	7	13	0	13	0
ARCHES Inn - Homeless	10	11	5	10.64	11	0	7	10	0	9	1
ARCHES Inn - Shelter +	8	8	3	7.6	8	0	2	8	0	8	0
OHA-VRAP	31	43	N/A	9	41	2	2	28	0	30	1
Tanner's Project - GPD	32	32	11	6.7	32	0	13	0	5	31	1
Tanner's Project - State Bed	3	3	1	11	3	0	0	0	0	3	0
VET DRF	5	7	N/A	4.3	7	0	1	2	1	4	1
EHA	13	17	N/A	8	15	2	3	5	0	13	0
WRRRA	55	99	NA	NA	77	22	32	21	0	55	0
OERA - ADAP	64	167	N/A	N/A	79	88	N/A	64	11	48	16
<b>July Clients Served</b>	<b>350</b>	<b>693</b>	<b>22</b>	<b>8.30</b>	<b>437</b>	<b>255</b>	<b>107</b>	<b>221</b>	<b>20</b>	<b>311</b>	<b>39</b>

## Community Resource Program

ARCHES Specialty Services engaged 762 households in this most recent period (July 2022). The two most common services are VSO assistance (veterans) and Coordinated Outreach programs. To date, 24,703 households (duplicated) have connected with ARCHES Specialty Services since July 2019.

ARCHES Specialty Programs								
<i>Table 2</i>								
Speciliaty Services	Households Served	Adults	Children	Veterans	Fleeing DV	BIPOC/LatinX Individuals	Pets	Total Unqie Served
Marion County VSO	306	306	0	306	0			306
RENT	4	6	1	0	0	0		7
Birth Certificates	0	0	0	0	0	0		0
Coordinated Outreach	226	224	2					226
Mobile Showers	0	0	0					0
Fuerza Campesina	226	455	270	0	0	688		725
<b>July Clients Served</b>	<b>762</b>	<b>991</b>	<b>273</b>	<b>306</b>	<b>0</b>	<b>688</b>		<b>1264</b>
Coordianted Entry - HP	46	32	14	0	10	1		46
Coordinated Entry - Homeless	158	197	73	8	112	104		270
<b>Coordinated Entry - TOTAL</b>	<b>204</b>	<b>229</b>	<b>87</b>	<b>8</b>	<b>122</b>	<b>105</b>		<b>316</b>

**Program Update:** *OERA - ADAP (ARCHES Diversion Assistance Program)*

“The ADAP program has marked successes with many households becoming self-sufficient and nearing self-sufficiency. One family in particular is a single mother with three children. She was four months behind on rent and facing eviction. We paid her past due rent and enrolled her in the program for case management. Within three months, she had found employment and arranged daycare for her children. She currently has one month of assistance remaining, but she is confident that she is self-sufficient and can move forward without rental assistance.”

“ADAP has just added our fourth case manager this week. We currently have 51 households that are enrolled and actively engaged in case management. There are 12 households that are in the intake process that will be enrolled in case management and 6 for one-time payments .Overall, ADAP has made one-time payments for 49 households covering rent arrearages and some up to 3 months of future rent. ADAP now has a waitlist of over 50 households.”

- Sean Sachs, ARCHES Program Manager

**Program Showcase:** *Coordinated Outreach*

“The city of Woodburn issued a Request for Proposals to local outreach providers that could: provide dedicated outreach services in the city limits of Woodburn, provided a quick response to calls for service that came in from the Woodburn Police Department, and work with city departments to case conference and coordinate a response to homelessness in Woodburn. MWCVCAA submitted a response and was awarded the contract in the amount of \$60,000 for a 12 month period. “

### Outreach and Response Services

- 1

**DEDICATED OUTREACH PRESENCE**  
PROVIDING A DEDICATED OUTREACH PRESENCE IN WOODBURN, CONNECTING WITH UNSHELTERED RESIDENCE AND BUILDING RAPPORT.
- 2

**RESOURCE NAVIGATION AND ASSISTANCE**  
CONNECTING UNSHELTERED RESIDENCE WITH RESOURCES SUCH AS: HOUSING, TREATMENT, HEALTHCARE, BEHAVIOR HEALTH, SHELTERING
- 3

**COORDINATED ENTRY**  
LINKING RESIDENCE TO THE REGIONAL COORDINATED ENTRY SYSTEM, HELPING TO ENSURE EQUITABLE ACCESS TO HOUSING OPPORTUNITIES IN MARION AND POLK COUNTY.



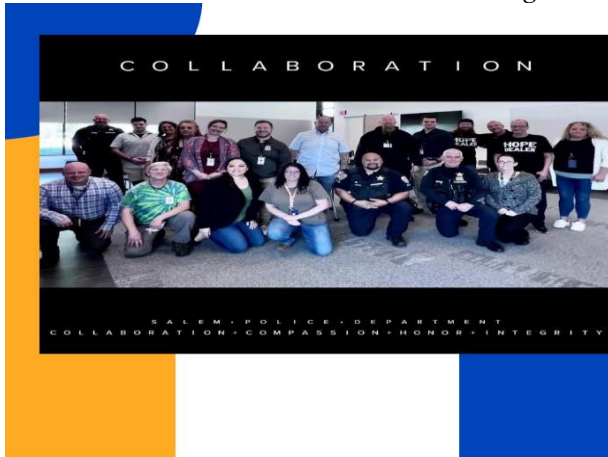
## Community Resource Program

“As part of this agreement, ArcGIS software to allow for officers to fill out online service requests while in the field using their cell phones. These requests will then be sent to the outreach team where they will be transferred into a work ticket allowing for us to dispatch a team directly to the location the survey was filled out. Utilizing this software, we'll be able to help the city of Woodburn track high density areas in terms of calls of service as well as tracking our outreach teams' frequent engagements during standard outreach efforts.”



“The Houseless Response Team meetings will allow for us to build partnerships with police, fire and code enforcement officers in Woodburn. Providing them with information about resources available, training for crisis de-escalation and trauma informed care, and help the city continue to identify healthy and positive outcomes for individuals experiencing homelessness.”

- Robert Marshall, ARCHES Program Manager



## HOUSELESS RESPONSE TEAM MEETING

Allows for social service providers, law enforcement, code enforcement, fire and EMS personnel to case conference homeless individuals and collaboratively coordinate care and services.

- In June 2021, helped form the City of Salem Service Provider Meeting. The goal of this group is to utilize trauma informed communication and collaborative partnerships to connect unsheltered individuals to healthy and positive outcomes.

### Program Update:

From July 24<sup>th</sup> – July 31, ARCHES provided cooling services in response to a prolonged heatwave. Services included expanded Day Center Hours, as well as Outreach engagements. Below are stats produced from these efforts:

- Average Temperature from July 24- July 31: **99 degrees**
  - Number of Days at or above 100 degrees: **4**
- Number of duplicated Outreach engagements: **1,984**
- Number of duplicated DC utilizations: **925**
  - **Total combined Outreach and DC engagements: 2,909**
- Number of water bottles distributed through outreach: **2,379**
- Number of water bottles distributed in DC: **1,860**
  - **Total combined outreach and DC water bottles: 4,239**
- Gallons of water/Gatorade distributed through outreach: **268**
- Gallons of water/Gatorade distributed through DC: **33**
  - **Total combined outreach and DC gallons: 301**