

Community Resource Program



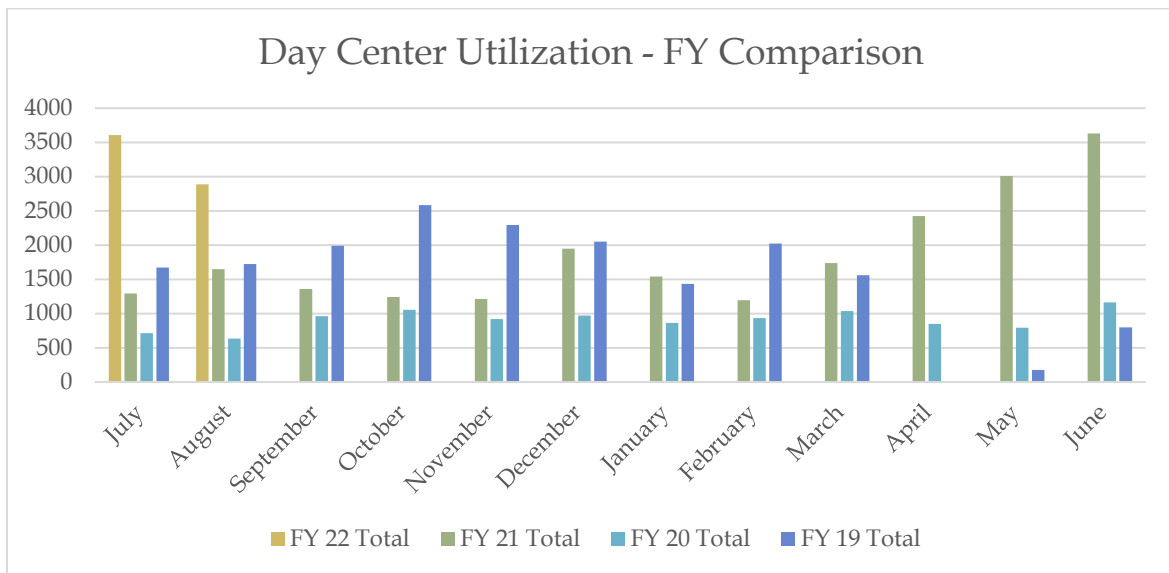
Mid-Willamette Valley
COMMUNITY ACTION
The ARCHES Project

615 Commercial Street NE
Salem, Oregon 97301

CRP Board Report – September 2022

The ARCHES Day Center is open six days a week. During these expanded hours all traditional services are available, including: mail, showers, laundry, meals, and client care services. The Day Center hours are Monday – Saturday 9am – 4:30pm.

Since opening day, the total number of duplicated Day Center visits is 83,996 - with an average daily attendance rate of 117. August showed a 38% increase in Day Center utilization over August 2021. As well as had the fourth highest average daily attendance rate. **Making August 2022, the fourth Day Center utilization month to date, at 2,889.**

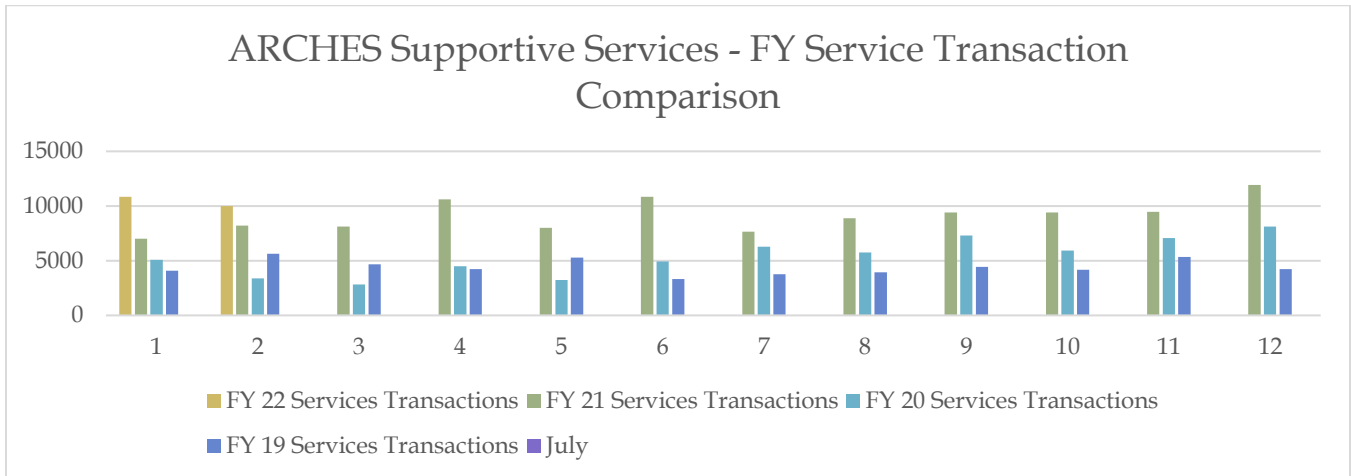


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ARCHES Basic Needs & Supportive Services:

Basic Needs & Supportive Services									
Month	New client Mail Boxes	Checking Mail	Meals	Calls	Pet Food	Hygiene Packs	Showers	Laundry	Client Care
July Total	125	947	8354	567	178	149	272	162	105
August Total	118	971	7505	593	122	168	181	122	222
September Total									
October Total									
November Total									
December Total									
January Total									
February Total									
March Total									
April total									
May Total									
June Total									
FY 2022 Total	243	1918	15859	1160	300	317	453	284	327

Current utilization of Day Center Supportive Services continues to grow, especially in comparison to FY 2021 and FY 2020. During August 2022 ARCHES saw **10,002 supportive service transactions**. This is nearly double pre-pandemic service levels from FY 2019, as well as FY 2020 and is a 22% growth from August 2021. The majority of Supportive Services provided in August were in the meal category, including **breakfast, lunch, and evening meals; providing 7,505 meals**.



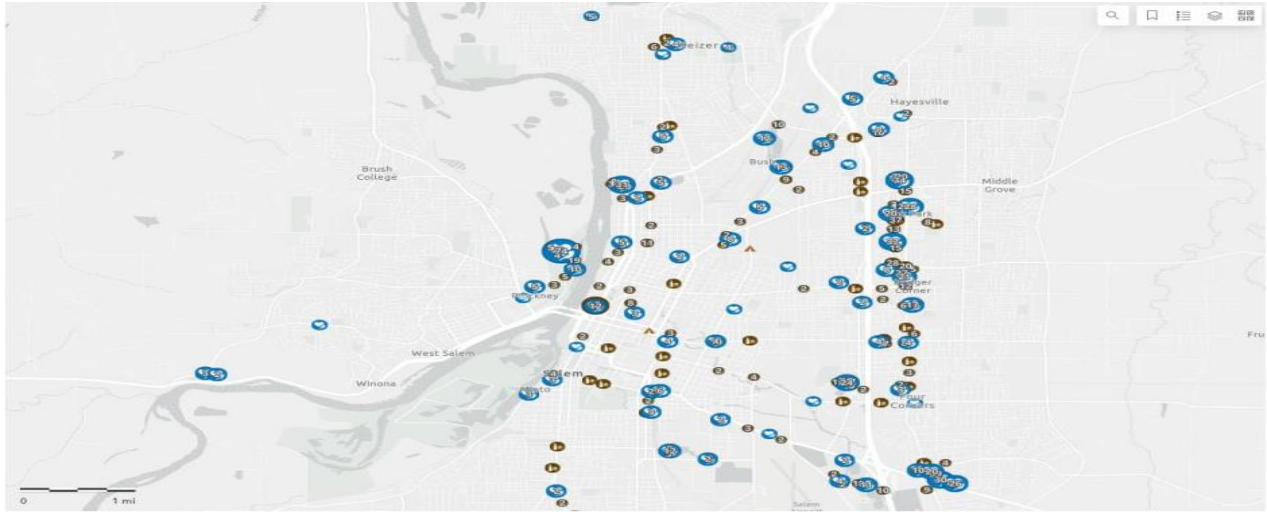
Program Update: Outreach Services

Fromg July 1, 2022 – Sepetmber 10, 2022 Outreach teams provdied 1,400 mobile services to 570 unquie individuals in Marion and Polk Counties. The breakdown of these services by location is as follows:

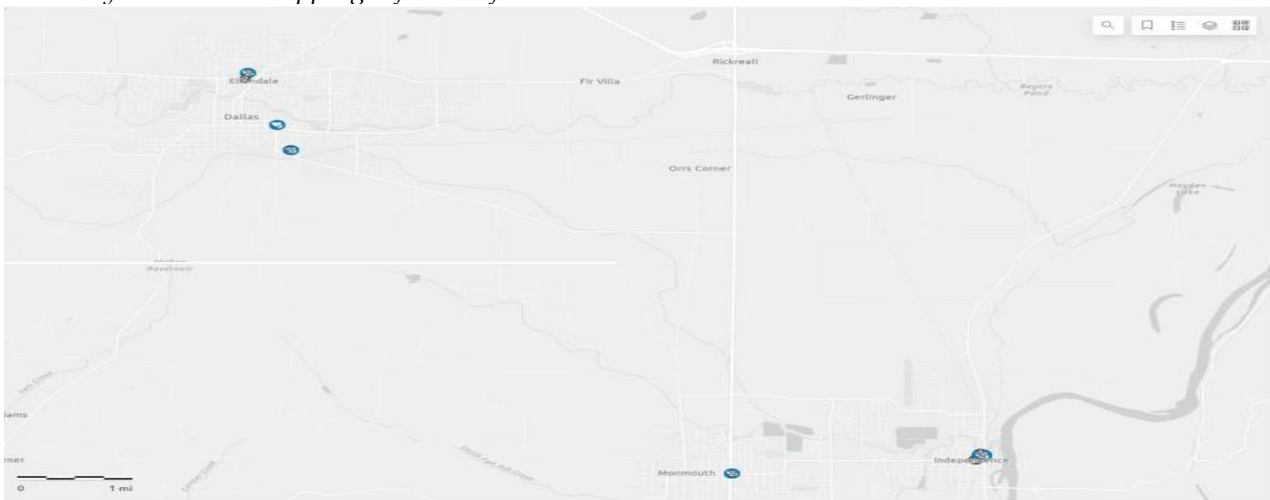
- Salem/Keizer/Brooks: 835 Service transactions (60%)
- Woodburn/Silverton: 526 Service transactions (37%)
- Santiam Canyon: 16 service transactions (1%)
- Polk County: 16 Service transactions (1%)
- Grand Ronde: 7 Service transactions (1%)

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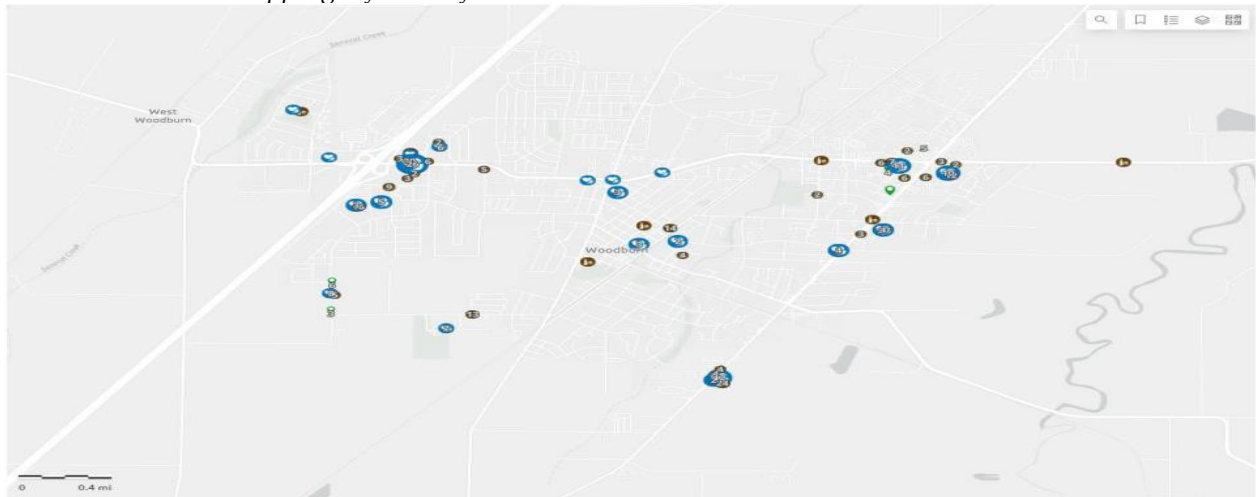
Salem/Keizer - Outreach mapping software of service locations:



Polk County- Outreach mapping software of service locations:



Woodburn- Outreach mapping software of service locations:



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Success Stories:

“Over the last five years ARCHES staff have had the honor of working with two women that based on their Coordinated Entry assessments were considered the two hardest to house females in Marion and Polk Counties. These two women had similar backgrounds of childhood trauma, abusive relationships, and mental health concerns.”

“The first woman had been homeless for 2 years when she was hospitalized. The ARCHES team visited her in the hospital and after her release began weekly check-ins at the Polk County Resource Center. She was able to engage with Polk County Drug Court to receive recovery assistance, while working to build a healthy network of support. During her engagement with drug court, Polk CDC offered her the opportunity to rent a unit specific to individuals with a mental health diagnosis. In addition, ARCHES AHOP was able to pay her deposit as well as ongoing rent. She ultimately graduated from drug court, gained employment, and most recently was selected for a section 8 voucher through West Valley’s Emergency Housing Voucher Program. Staff still hear from her to this day, where she maintains her sobriety, housing, and a healthy support network.”

“The second woman had a history of extreme mental illness and engagement with law enforcement. She was often found lying in her own excrement on sidewalks in Salem. The ARCHES outreach team would field many calls of complaints and concerns about her behaviors and well-being. Finally, in partnership with her daughter, they were able to convince her to go into an assisted living house where she was able to stay in a group setting while receiving medical and mental health assistance. ARCHES AHOP team continued to provide case management and assisted her in gaining an Emergency Housing Voucher from Salem Housing Authority. She was able to find a unit and is now housed in her own apartment.”

“Both of these women were resistant to assistance. It took several years and several different approaches to assist them in reaching their goals. However, true to ARCHES service philosophy we continued to offer support, check in on them and their wellbeing, and when able route them to internal and community partner services. Ultimately resulting in two lives saved.

- Breezy Poynor, ARCHES Program Director

Program Update: *Wildfire Recovery and Resilience Account (WRRRA)*

In August WRRRA received an additional \$ 1.5 million in funding to assist household impacted by the 2020 wildfires. Making a total of \$2,695,831 available to MWVCAA for the July 2022-June 2023 year. After payroll, operations, and admin deductions, \$1,633,000 is allocated directly for client services.

During August, WRRRA completed six unmet needs requests from the Long-Term Disaster Recovery Group, and ended the month with an additional seven requests pending eligibility approval. In addition, WRRRA assisted three households with deposits, two households with one-time rental assistance, and eight households with ongoing rental assistance. Three households also received hotel assistance at scattered site hotels, while 14 survivors stayed at the ARCHES Inn. There are 21 households currently enrolled in housing navigation services, with 11 households on the WRRRA

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waitlist. The remaining 11 households will be enrolled in September. Meaning WRRR will have engaged with 100% of survivors that have been referred.

ARCHES Housing & Specialty Programs:

For the 2022 Fiscal Year, ARCHES will report monthly on new households and individuals served by our housing stabilization programming. This data is represented in two categories. The first category, focusing on ARCHES housing programming (*Table 1*), outlines our residential facilities, rapid re-housing services, rental assistance, barrier removal, and deposits. The second category is specialty programming (*Table 2*), which is inclusive of services that provide basic need supports, as well as self-sufficiency development.

During the month of August, 45 new households (91 persons) received housing support. There was an additional 135 households supported in housing, as well as 7 households exiting into self-sufficiency, meaning they are able to live independently of ARCHES assistance moving forward. There were also 41 households on active housing search, working closely with navigation staff for placement. Since tracking began in July 2019, 692 households have exited ARCHES programming into permanent housing solutions.

August Data:

ARCHES Housing Programs <i>Table 1</i>											
Core Programs	Households Served	Individuals Served	Pets	Avg VI-SPDAT Score	Adults	Children	Households Searching	Households in Housing	Household PH Exists	Marion Households	Polk Households
Home TBA	0	0	N/A	N/A	0	0	0	1	0	1	0
ERA	0	0	N/A	N/A	0	0	0	0	1	0	0
HUD CoC	0	0	N/A	N/A	0	0	0	1	0	1	0
City of Salem - TBRA	0	0	N/A	N/A	0	0	0	1	0	1	0
EHA	0	0	N/A	N/A	0	0	0	0	0	0	0
KP Home	8	10	N/A	8.5	9	1	5	3	0	7	1
DHS Fresh Start RRH	2	7	N/A	9.3	10	13	5	2	0	7	0
DHS Navigators	0	0	0	0	0	0	0	0	0	0	0
HSP	2	4	N/A	10	2	2	0	2	0	1	1
Navigation Center Program Pending											
Redwood Crossing	0	0	11	12	31	0	6	31	0	30	1
ARCHES Inn - Wildfire	0	0	2	8.46	19	1	6	13	1	13	0
ARCHES Inn - Homeless	2	5	5	10.63	13	3	3	12	1	11	1
ARCHES Inn - Shelter +	0	0	5	8.33	8	0	2	8	1	8	0
OHA-VRAP	0	0	0	9.07	40	2	2	28	0	29	1
Tanner's Project - GPD	2	2	12	6.84	26	0	9	0	1	25	1
Tanner's Project - State Bed	0	0	0	10	1	0	0	0	0	1	0
VET DRF	0	0	3	5	13	0	1	6	2	7	2
EHA	1	1	2	7.43	7	0	2	0	0	7	0
WRRR	7	13	N/A	N/A	12	1	0	7	0	7	0
OERA - ADAP	21	49	N/A	N/A	24	25	0	21	0	17	4
August Clients Served	45	91	40	8.80	215	48	41	136	7	173	12

ARCHES Specialty Services engaged 1020 households in this most recent period (August 2022). The two most common services are VSO assistance (veterans) and Outreach programs. To date, 25,723 households (duplicated) have connected with ARCHES Specialty Services since July 2019.

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ARCHES Specialty Programs							
Table 2							
Speciliaty Services	Households Served	Adults	Children	Veterans	Fleeing DV	BIPOC/LatinX Individuals	Total Unqie Served
Marion County VSO	477	577	0	477	0		477
RENT	4	5	1	0	0	2	6
Birth Certificates	0	0	0	0	0	0	0
Coordinated Outreach	226	224	2				226
Mobile Showers	0	0	0				0
Fuerza Campesina	313	195	118	0	0	313	313
July Clients Served	1020	1001	121	477	0	315	1022
Coordianted Entry - HP	25	54	66	0	21	15	120
Coordinated Entry - Homeless	57	76	90	1	39	35	166
Coordinated Entry - TOTAL	82	130	156	1	60	50	286

Program Showcase: *RENT- Renters Entering New Tenancy*

RENT is a tenant education program designed to assist individuals and families who are homeless, or unstably housed, who are encountering barriers to accessing housing. This can be due to: poor rental and/or credit history, criminal history, lack of income or financial management, and knowledge of the rental system.

This six session curriculum is designed to teach participants the skills necessary to be successful tenants, including: tenant screening process, goal setting, tenant/landlord rights and responsibilities, fair housing, money management, cleaning and home maintenance, and transitioning through the rental housing process. Upon successful completion of the series, RENT can assist households with one application fee and a security deposit up to two times the monthly rent via the Landlord Incentive Fund. This fund is an Oregon Housing and Community Services sponsored program from those who graduate RENT. While it has different requirements, the incentive fund is a helpful tool in encouraging property managers to work with their tenants to provide stability. To be eligible for RENT workshops households must be under 80% Area Median income (AMI), and for the Landlord Incentive Fund households must be under 60% AMI.

“In the last quarter of 2021, RENBT assisted 15 clients with tenant education, and multiple were provided security deposits. One such story was Oscar. Oscar is a senior citizen who had been residing in our permanent supportive hosing program at Redwood Crossing. He received a section 8 housing voucher allowing him to move out independently. He had a very fixed, limited income, and was unable to pay for a security deposit. After completing the RENT program, Oscar qualified for the Landlord Incentive Fund and therefore received security deposit assistance. 7 months post-graduation, Oscar continues to flourish in his new home.”

- Breezy Poynor, ARCHES Program Director

Program Update: *Tanner Project*

Tanner Project has continues to be successful under its new manager, Cody Peak. Maintaining its enrollment numbers through the summer; building a strong community of residents while transitioning clients into permanent housing options.

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As of September Tanner has 26 resident. During the month of August 31 residents were served. This is a significant increase over the last year, in which 22 total residents were served in August 2021. The program is steadily receiving applications and referrals, and is expected to have a significant waitlist in the fall and winter months as the weather worsens.

Presently, the Tanner Project facility continues to be listed for sale. Coupled with receiving \$2,175, 00 in acquisition and remodel funds the program is actively pursuing a move. Soft due diligence for a new location has been completed, including a Phase One Environmental Review, a facility inspection, and a property appraisal. All of which point to a positive future purchase. The last element remaining is a more complete Part 58 - Environmental Review as required by HUD. To facilitate this process, ARCHES has hired GeoEngineers. This will help expedite the completion timeline as well as ensure a successful submission.

Program Updates:

- Emergency Response team, in partnership with Santiam SIT and Oregon Office of Resiliency and Emergency Management, operated an emergency cooling and electricity shelter at SOCC during the planned power outages in the canyon.
- Leadership submitted a proposal requesting an additional \$1,500,000 in remodel funds for the ARCHES Inn. If awarded, would allow for the installation of additional ADA compliant rooms, as well as a more robust commercial kitchen.

