



Mid-Willamette Valley  
**COMMUNITY ACTION**  
**The ARCHES Project**

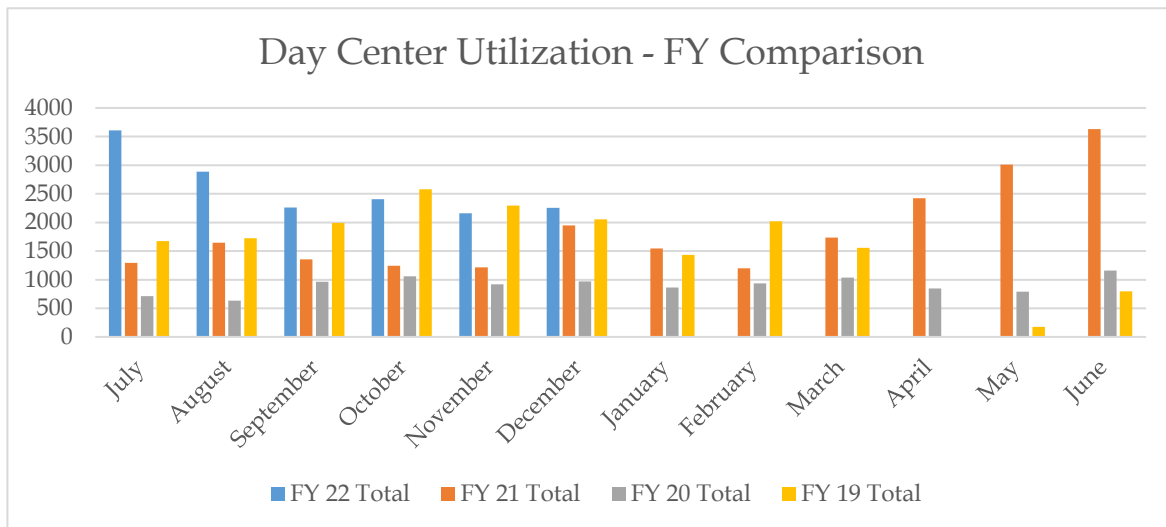
615 Commercial Street NE  
 Salem, Oregon 97301

**CRP Board Report - January 2022**

The ARCHES Day Center is open six days a week. During these hours all traditional services are available, including: mail, showers, laundry, meals, and client care services. The Day Center hours are Monday - Saturday 9am - 4:30pm. In the event of inclement weather, the Day Center extends its service hours to align with emergency shelter operations.

Since opening day, the total number of duplicated Day Center visits is 93,072--with an average daily attendance rate of 99. November showed a 51% increase in Day Center utilization over November 2021. However, during the month of December average daily utilization fell by 2% compared to the year prior. This trend could be attributed the substantial ice and cold front experienced, leading to many individuals either hunkering down in place not willing to risk the elements to seek shelter, or by staying at alternate day/night shelters throughout town.

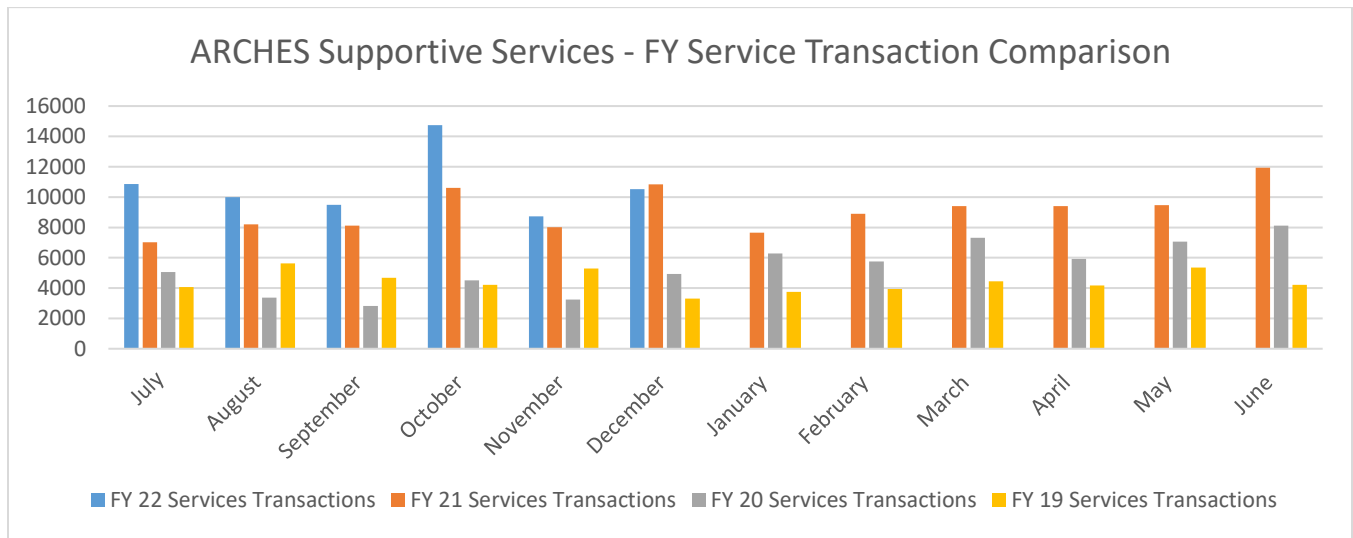
Overall, during **Quarter 2** of this year Day Center utilization remains 55% higher than 2021, and 131% higher when compared to 2020.



**ARCHES Basic Needs & Supportive Services:**

Basic Needs & Supportive Services									
Month	New client Mail Boxes	Checking Mail	Meals	Calls	Pet Food	Hygiene Packs	Showers	Laundry	Client Care
July Total	125	947	8354	567	178	149	272	162	105
August Total	118	971	7505	593	122	168	181	122	222
September Total	244	1292	6362	775	220	110	229	146	108
October Total	138	1108	11572	619	342	127	423	207	204
November Total	86	641	7025	179	262	82	207	115	130
December Total	136	705	8504	336	343	79	238	123	63
January Total									
February Total									
March Total									
April Total									
May Total									
June Total									
FY 2022 Total	847	5664	49322	3069	1467	715	1550	875	832

Current utilization of Day Center Supportive Services continues to grow, especially in comparison to FY 2021 and FY 2020. During November and December 2022 ARCHES saw **19,254 supportive service transactions**. Making Quarter 2 of Fiscal year 2022 highest service transaction period to date since tracking began in July 2019. The majority of Supportive Services provided in November and December were in the meal category, including **breakfast, lunch, and evening meals; providing 18,597 meals**, as well as 445 showers. The Day Center also saw a 30% increase compared to December 2021 in pet food distribution.



Basic Needs & Supportive Services									
Month	New client Mail Boxes	Checking Mail	Meals	Calls	Pet Food	Hygiene Packs	Showers	Laundry	Client Care
Q 1 Total	487	3210	22221	1935	520	427	682	430	435
Q 2 Total	360	2454	27101	1134	947	288	868	445	397
Q3 Total	0	0	0	0	0	0	0	0	0
Q4 Total	0	0	0	0	0	0	0	0	0
FY 2022 Total	847	5664	49322	3069	1467	715	1550	875	832
FY 2021 Total	699	13035	81015	4445	1554	2577	2454	1504	2302
FY 2020 Total	496	11871	37078	9066	559	642	2293	863	1534
FY 2019 Total	735	11685	22326	16505	793	371	605	105	305
FY 2018 Total	750	9908	23145	17505	1863	403	N/A	N/A	N/A

### ARCHES Housing & Specialty Programs:

For the 2022 Fiscal Year, ARCHES will report monthly on new households and individuals served by our housing stabilization programming. This data is represented in two categories. The first category, focusing on ARCHES housing programming (*Table 1*), outlines our residential facilities, rapid re-housing services, rental assistance, barrier removal, and deposits. The second category is specialty programming (*Table 2*), which is inclusive of services that provide basic need supports, as well as self-sufficiency development.

During the months of November and December, 186 new households (360 persons) received housing support. In addition, 58 households exited into self-sufficiency, meaning they are able to live independently of ARCHES assistance moving forward. There were also 76 households actively participating in the housing search process, working closely with navigation staff for placement. Since tracking began in July 2019, 792 households have exited ARCHES programming into permanent housing solutions.

### November and December Data (New Households Only):

ARCHES Housing Programs											
Table 1											
Core Programs	Households Served	Individuals Served	Pets	Avg VI-SPDAT Score	Adults	Children	Households Searching	Households in Housing	Household PH Exists	Marion Households	Polk Households
Home TBA	2	0	0	0	0	0	0	2	0	2	0
ERA	0	0	0	0	0	0	0	0	0	0	0
HUD CoC	0	0	0	0	0	0	0	0	0	0	0
City of Salem - TBRA	1	0	0	0	0	0	0	2	0	1	0
EHA	0	0	0	0	0	0	0	0	0	0	0
KP Home	22	27	0	7.5	23	4	22	22	0	22	0
DHS Fresh Start RRH	5	7	0	10.3	4	3	13	6	2	5	0
DHS Navigators	13	28	0	10.3	16	8	0	0	0	13	0
HSP	2	5	0	13	3	2	0	2	0	2	0
Navigation Center	Program Pending										
Redwood Crossing	2	2	3	N/A	2	0	6	64	0	2	0
ARCHES Inn - Wildfire	1	1	1	10	1	0	1	0	0	1	0
ARCHES Inn - Homeless	4	5	2	6	5	0	4	0	0	4	0
ARCHES Inn - Shelter +	4	4	2	12.33	4	0	2	0	3	4	0
OHA-VRAP	32	32	15	9.08	40	4	2	29	1	30	2
Tanner's Project - GPD	9	9	2	6.15	9	0	0	7	8	8	1
Tanner's Project - State Bed	4	4	0	6	4	0	1	0	0	4	0
VET DRF	14	19	8	9	15	6	6	5	5	12	2
EHA	5	5	0	1.5	5	3	2	2	1	3	2
WRRRA	12	24	0	N/A	19	5	15	13	0	12	0
OERA - ADAP	54	155	0	N/A	71	84	2	53	38	50	4
<b>November/December Clients Served</b>	<b>186</b>	<b>327</b>	<b>33</b>	<b>7.75</b>	<b>221</b>	<b>119</b>	<b>76</b>	<b>207</b>	<b>58</b>	<b>175</b>	<b>11</b>

Specialty Services engaged 1,403 households in this most recent period (November and December 2022). The two most common services are VSO assistance (veterans) and Outreach programs. To date, 28,720 households (duplicated) have connected with ARCHES Specialty Services since July 2019. Including on average 71 Coordinated Entry Housing Assessments per week.

ARCHES Specialty Programs							
Table 2							
Specialty Services	Households Served	Adults	Children	Veterans	Fleeing DV	BIPOC/LatinX Individuals	Total Unique Served
Marion County VSO	591	591	0	591	0	0	591
RENT	18	23	12	0	7	8	35
Birth Certificates	0	0	0	0	0	0	0
Coordinated Outreach	604	604	0	1	0	3	604
Mobile Showers	70	70	0	0	0	0	70
Fuerza Campesina	120	205	82	0	0	287	287
<b>November/December Clients Served</b>	<b>1403</b>	<b>1493</b>	<b>94</b>	<b>592</b>	<b>7</b>	<b>298</b>	<b>1587</b>
Coordinated Entry - HP	106	147	115	5	17	0	262
Coordinated Entry - Homeless	177	214	93	19	40	0	307
<b>Coordinated Entry - TOTAL</b>	<b>283</b>	<b>361</b>	<b>208</b>	<b>24</b>	<b>57</b>	<b>0</b>	<b>569</b>

**Rural Resource Services:** *Marion and Polk Counties*

Resource Services provide prevention funds for households experiencing an unexpected and unavoidable emergency in Marion and Polk Counties. These services, include: rent arrearages, utility shutoffs, as well as emergent utility and security deposits. Navigation and referral services are also a key feature of this program; creating linkages to external service providers in order to improve self-sufficiency for households moving forward. During the months of November and December, 107 households were assisted thus avoiding homelessness. 90% of these services occurred **outside the city limits** of Salem, serving our rural communities.

	Resource Services - Homeless Prevention								
	Households Served	Individuals Served	Adults	Children	Households Searching	Households in Housing	Household PH Exists	Marion Households	Polk Households
Seymour Center	11	29	12	17	0	11	11	11	0
Polk County	61	143	60	83	11	50	61	0	61
Woodburn	23	65	31	34	0	23	23	23	0
SOCC - Mill City	12	37	15	22	0	12	12	12	0
<b>November/December Clients Served</b>	<b>107</b>	<b>274</b>	<b>118</b>	<b>156</b>	<b>11</b>	<b>96</b>	<b>107</b>	<b>46</b>	<b>61</b>

**Program Update:** *Emergency Services – Warming*

On November 1, 2022 MWVCAA formally entered the designated warming shelter season. Between then and March 31, 2023 if overnight temperatures reach 32 degrees or below emergency shelter sites will activate. This is made possible by funding provided by the City of Salem and Oregon Housing and Community Services. ARCHES warming shelters are low barrier. Accepting anyone regardless of disability status, household size, sobriety level, or pets.



## Sites

Salem First Presbyterian Church (770 Chemeketa St. NE Salem, OR 97301) is the primary shelter location as of December 1, 2022 and running through the remainder of the season. South Salem Friends Church (1140 Baxter Rd. SE Salem, OR 97306) has signed on as a second location with the ability to activate at the start of the season.

For notification of shelter sites, activation information will be posted at [MWVCAA.org](https://www.mwvcaa.org). Emergency shelter alerts can also be texted and emailed for those who sign-up at <https://survey123.arcgis.com/share/39e2fa6336a443459975221222c5d4e2>. A map of regional day and warming shelter sites can be found at <https://tinyurl.com/yue3v6mm>.

## Transportation

MWVCAA will continue to provide transportation to shelter through several different avenues. The first will be through a partnership with Cherriots, providing free transportation to and from sheltering locations. ARCHES also provides transportation from pre-designated sites and via outreach to facilitate access to emergency shelters.

## Hotline Access

In the event of someone seeking shelter or outreach assistance dispatch systems have been established.

- **Shelter Hotline:** 971.304.9211 (This can go out to the general public – to be used by anyone seeking shelter activation or transportation assistance)
- **Outreach Hotline:** 971.304.9802 (This number is for any local official, officer, or organization in need of outreach support when engaging with an unsheltered individual.

## Expanded Services

During shelter activations Day Center operations are extended to align with evening shelter hours. Ensuring that clients are provided consistent shelter opportunities throughout a 24-hour period. In addition, Outreach teams operate until 9pm to provide cold weather supplies for those who elect to remain at encampments, as well as provide shelter navigation assistance.

Utilizing this expanded service methodology, which includes the Day Center, Outreach Services, and Warming shelters. ARCHES remained continuously open from Tuesday December 20 until the close of the Day Center shift on December 24<sup>th</sup> during the recent extreme ice and cold front.

Community Highlights: *Point in Time Count (PIT)*

MWVCAA is gearing up for the 2023 Point in Time (PIT) count as a supportive partner. Working closely with the regional Continuum of Care (Mid-Willamette Valley Homeless Alliance - MWVHA) and Polk County to provide vital staff. The PIT count will formally occur on January 24 - 31 2023.



**Urgent Announcement**

**Calling All Volunteers Out There**  
We need your help with our emergency warming shelters

WHAT YOU'LL DO	WHEN YOU'LL DO IT
Warming shelter volunteers will work alongside shelter staff to provide a safe and welcoming environment for shelter guests. You'll assist with checking guests in, serving snacks, and conducting routine cleaning throughout the night.	Warming shelters are open on nights when temperatures are at or below 32degrees. Shifts are from 6:00pm-10:00pm, 9:30pm-1:30am, 1:00am-5:00am and 4:30am-7:30am

**HOW YOU'LL SIGN UP**  
Visit [mwvcaa.galaxydigital.com](https://www.mwvcaa.galaxydigital.com) to view available volunteer opportunities and sign up. If you have any questions please email us at [emergencyservices@mwvcaa.org](mailto:emergencyservices@mwvcaa.org)

- For Marion PIT info, resources, and sign-ups - <https://mwvhomelessalliance.org/point-in-time-pit-count/>
- For information on the Polk County Connect:

**POLK COUNTY**

# COMMUNITY CONNECT



JAN  
24TH



10AM-  
6PM

A FREE COMMUNITY EVENT  
& RESOURCE FAIR

30+ COMMUNITY ORGANIZATIONS OFFERING RESOURCE CONNECTION AND FREE SERVICES INCLUDING:

- HAIRCUTS
- FAMILY FUN ACTIVITIES
- FOOD
- HEALTH SCREENINGS
- DENTAL CARE
- OHP ASSISTANCE
- EMPLOYMENT & EDUCATION
- BIKE REPAIR



POLK COUNTY FAMILY & COMMUNITY OUTREACH  
All People Are Empowered & Healthy

THE POLK COUNTY COMMUNITY CONNECT IS AN OPEN HOUSE STYLE, ONE-STOP, FREE EVENT THAT WILL SHOWCASE THE MANY AGENCIES THAT ASSIST INDIVIDUALS AND FAMILIES IN POLK COUNTY

DALLAS EVANGELICAL BIBLE CHURCH

1175 SE HOWE ST. DALLAS, OR

FREE TRANSPORTATION  
TO THE EVENT!



OR CALL  
503-623-9664 EXT. 2592

FOR QUESTIONS OR MORE INFORMATION PLEASE CALL 503-623-9664 EXT. 2592 OR EMAIL [KRAMER.AMBER@CO.POLK.OR.US](mailto:KRAMER.AMBER@CO.POLK.OR.US)