

Community Resource Program



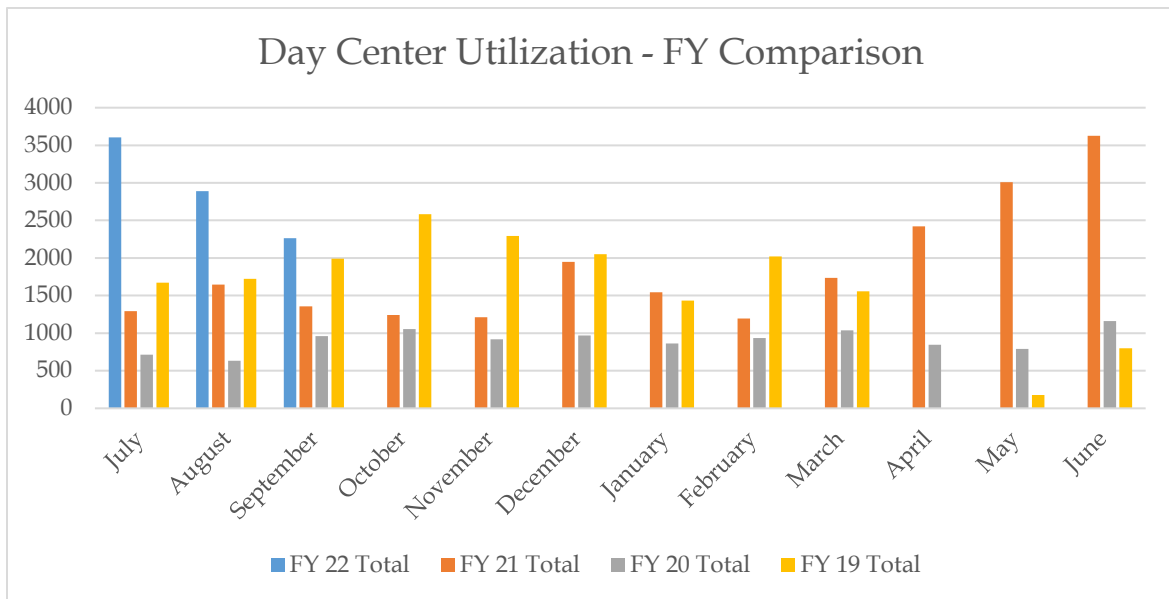
Mid-Willamette Valley
COMMUNITY ACTION
The ARCHES Project

615 Commercial Street NE
Salem, Oregon 97301

CRP Board Report - October 2022

The ARCHES Day Center is open six days a week. During these hours all traditional services are available, including: mail, showers, laundry, meals, and client care services. The Day Center hours are Monday - Saturday 9am - 4:30pm.

Since opening day, the total number of duplicated Day Center visits is 86,258 - with an average daily attendance rate of 111. September showed a 46% increase in Day Center utilization over September 2021. In addition, Quarter One 2022 saw a 104% increase from Q1 2021, as well as a 293% increase from Q1 2020. This is likely attributed to the decline in service numbers during the pandemic as well as the expansion of Day Center hours in 2022.

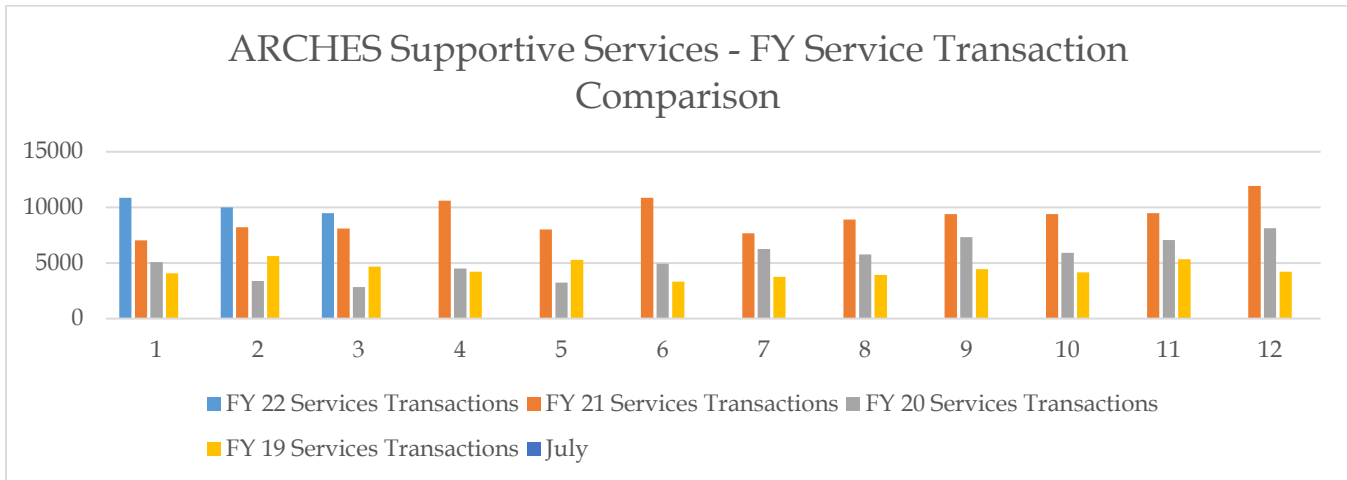


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ARCHES Basic Needs & Supportive Services:

Basic Needs & Supportive Services									
Month	New client Mail Boxes	Checking Mail	Meals	Calls	Pet Food	Hygiene Packs	Showers	Laundry	Client Care
July Total	125	947	8354	567	178	149	272	162	105
August Total	118	971	7505	593	122	168	181	122	222
September Total	244	1292	6362	775	220	110	229	146	108
October Total									
November Total									
December Total									
January Total									
February Total									
March Total									
April total									
May Total									
June Total									
FY 2022 Total	487	3210	22221	1935	520	427	682	430	435

Current utilization of Day Center Supportive Services continues to grow, especially in comparison to FY 2021 and FY 2020. During September 2022 ARCHES saw **9,486 supportive service transactions**. This is double pre-pandemic service levels from FY 2019, as well as FY 2020 and is a 17% growth from September 2021. The majority of Supportive Services provided in September were in the meal category, including **breakfast, lunch, and evening meals; providing 6,362 meals**. The Day Center also saw a 106% increase compared to August 2022 in new mail boxes created as well as a notable increase in those checking mail, calling in for resource navigation, as well as pet food distribution.



Program Update: *Day Center Leadership Change*

Jon Mortensen is the new Program Manager of the Day Center. He began his MWVCAA journey as an ARCHES Day Center Attendant, then working his way to the program’s Coordinator II. Jon is responsible for supervising staff, monitoring system effectiveness, and developing program system that increase population accessibility.

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Nicole Miles is the Day Center's Coordinator III. She joined the program from Warming and Emergency Services. She is passionate about her work with the unsheltered community, and works diligently to improve conditions in the Day Center.

Olivia de la Rosa is the Coordinator II of the Day Center. She started as a Day Center Attendant, and has worked for MWVCAA for over a year. She has a great rapport with staff and clientele, as well as strong work ethic, making her an incredible addition to the leadership team.

Success Story: *KP – Project Home*

“Newton was living near Cascade Gateway in his vehicle when ARCHES contacted him at the end of July. He had been referred by the Kaiser Permanente medical team as a potential candidate for Project Home. A housing initiative aimed at placing medically fragile unsheltered individuals into housing, while providing rental assistance and housing.”

“Immediately, ARCHES connected Newton with medical and behavioral health providers. Understanding his history with severe mental illness and chronic health conditions including diabetes and heart problems, ARCHES assisted Newton in applying for Social Security. Our housing navigator found a unit he might qualify for. After advocating for the client with the landlord, he was approved for the unit, about one month after he enrolled in the program.”



“The unit needed a few repairs and Newton's health was failing. His car broke down and he was worried about using his oxygen machine. Due to the flexibility within the KP Home program, the Project Home team was able to assist him with a hotel room for a couple weeks so that Newton could continue caring for his health and attend behavioral health and medical appointments. At the end of September, Newton finally got his keys.”

“After living on the street, Newton had no belongings other than what fit into his car. Because of outstanding partnerships with United Way and Helping Hands, we were able to use items to furnish most of his apartment. Newton is set up for success and continues to actively engage with ARCHES staff. He looks forward to increasing his income and finding long term housing solutions.”

- Lindsay Dent, ARCHES Program Manager

Program Update: *Wildfire Recovery and Resilincy Account (WRRRA)*

In 2021 the Oregon Legislature approved \$21,500,000 in emergency funds to assist Oregonians that were affected, and made homeless, by the 2020 Labor Day wildfires. These funds were made available for: shelter, home repair, and barrier removal to re-housing back into the affected community. In late fall 2021, MWVCAA was awarded \$3.12 million of the statewide allocation, with an additional \$1.5 million awarded in the spring of 2022. Totaling \$4,622,123 in WRRRA assistance.

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WRRRA offers participants a flexible, individualized approach for housing assistance by identifying the right solution for a households needs. This includes: rapid rehousing for households that lost their homes or were displaced because of wildfires, hotel stays for shelter, barrier removal to re-housing or independence, or help navigating the housing system to locate, obtain, and sustain housing

Program Expenses Summary:

- To-date, WRRRA has served 177 households spending \$2,433,766.80.
- 68% of those served with WRRRA funding either owned or rented their home prior to the wildfires. 20% were residing on a property, either in an ADU, RV, etc. that was owner by a family member friend, or employer. While not being charged rent. Only 12% of those served were homeless prior, all of which were placed at the Inn.
- MWVCAA has 60 households on the WRRRA Unmet needs waitlist, totaling \$3,485,000 in requests.

WRRRA - Unmet Needs				
Category of Need	Amount Expensed	Number of Transactions	Avg. Per Transaction	# of Households
Home Build or Repairs	\$ 1,638,546.51	76	\$ 21,559.82	75
Income Barrier Removal	\$ 29,094.82	12	\$ 2,424.57	
Items for Daily Living	\$ 62,778.23	12	\$ 5,231.52	
Mortgage Assistance	\$ 7,108.65	2	\$ 3,554.33	
RV	\$ 163,564.93	6	\$ 27,260.82	
Well/Septic	\$ 97,882.28	7	\$ 13,983.18	
TOTAL	\$ 1,998,975.42	115	\$ 17,382.39	

WRRRA - Housing Services			
Category of Service	Amount Expensed	Number of Transactions	# of Households
Application Fee	\$ 1,750.90	50	52
Housing Barrier Removal	\$ 10,822.51	6	
Rental Assistance	\$ 122,187.33	95	
Security Deposit	\$ 8,775.00	7	
Utility Assistance	\$ 11,015.64	36	
TOTAL	\$ 154,551.38	194	

WRRRA - Hotel		
Status	# of Households	Amount Expensed
Closed Hotel	37	\$ 255,340.00
Currently in Scattered Hotel	1	\$ 24,900.00
Individuals Currently at ARCHES Inn	12	NA
TOTAL	50	\$ 280,240.00

WRRRA - Summary						
WRRRA Service Type	Amount Expensed	Households Served	Owned Property	Rented	Stayed on Property	Unhoused
Unmet Needs	\$ 1,998,975.42	75	84%	12%	4%	0%
Housing Services	\$ 154,551.38	52	6%	61%	33%	0%
Hotel	\$ 280,240.00	50	0%	40%	23%	37%
TOTAL	\$ 2,433,766.80	177	30%	38%	20%	12%

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Success Story: *Redwood Crossing (RWC)*

“AB has been a resident at Redwood Crossings (MWVCAA’s Permanent Supportive Housing initiative) since January 2021. AB spent years unhoused traveling between Oregon and Colorado. AB felt the support from others in the community and made the decision to stay in Oregon. While at RWC, AB shared some of her significant life struggles including being unable to obtain a job as she had no ID, difficulty navigating a legal name change, two emotional support dogs in need of life-saving surgeries, all while battling her own mental health struggles.”

“Over the last several months AB worked closely with MWVCAA’s RWC Case Managers and Salem Housing Authority in order to secure a Section-8 voucher. She worked tirelessly searching, and applying, for potential units. After working side by side with her Case Manager through many housing barriers, AB signed a lease to her new home on September 30, 2022. She will be living independently in her own One-bedroom apartment in West Salem with her two dogs; Leo and Orion. The support staff at RWC are proud her success and feel confident in AB's ability to continue her path towards self-sufficiency.”

- Lucy Briseno, ARCHES Program Manager

Program Update: *Redwood Crossing (RWC) – Fall Festival*

“Redwood Crossing staff, residents (plus a guest) welcomed Fall with fun and food! This event included community partners from the ROCC, Marion County Behavior Health and WVP EPIC program. We enjoyed homemade chili and cornbread while socializing amongst one another. Desert included DIY caramel apples and warm apple crisp. This event included a raffle with prizes ranging from a Month Bus pass to a brand new bike (donated by Marion Polk Food Share.) Residents were extremely thankful for this social gathering. We had a significant amount of engagement and many connections created between community partners and residents. This was a perfect way to bring the neighborhood together!”

- Lucy Briseno, ARCHES Program Manager



ARCHES Housing & Specialty Programs:

For the 2022 Fiscal Year, ARCHES will report monthly **on new households and individuals** served by our housing stabilization programming. This data is represented in two categories. The first category, focusing on ARCHES housing programming (*Table 1*), outlines our residential facilities, rapid re-housing services, rental assistance, barrier removal, and deposits. The second category is specialty programming (*Table 2*), which is inclusive of services that provide basic need supports, as well as self-sufficiency development.