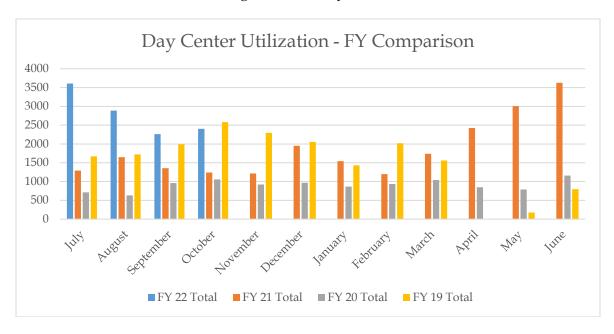


615 Commercial Street NE Salem, Oregon 97301

CRP Board Report - November 2022

The ARCHES Day Center is open six days a week. During these hours all traditional services are available, including: mail, showers, laundry, meals, and client care services. The Day Center hours are Monday – Saturday 9am – 4:30pm. In the event of inclement weather, the Day Center will extend its service hours to align with emergency shelter operations.

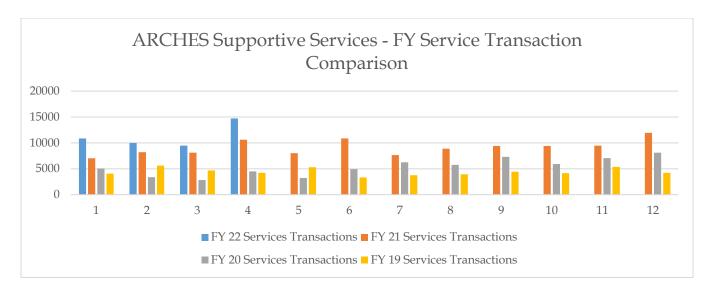
Since opening day, the total number of duplicated Day Center visits is 88,662 - with an average daily attendance rate of 106. October showed a 56% increase in Day Center utilization over October 2021, as well as an increase in visits from the month prior. This trend could be attributed to the 5 days of measurable rainfall that occurred during the last 30 days.



ARCHES Basic Needs & Supportive Services:

Basic Needs & Supportive Services									
Month	New client Mail Boxes	Checking Mail	Meals	Calls	Pet Food	Hygiene Packs	Showers	Laundry	Client Care
July Total	125	947	8354	567	178	149	272	162	105
August Total	118	971	7505	593	122	168	181	122	222
September Total	244	1292	6362	775	220	110	229	146	108
October Total	138	1108	11572	619	342	127	423	207	204
November Total									
December Total									
January Total									
February Total									
March Total									
April total									
May Total									
June Total									
FY 2022 Total	625	4318	33793	2554	862	554	1105	637	639

Current utilization of Day Center Supportive Services continues to grow, especially in comparison to FY 2021 and FY 2020. During October 2022 ARCHES saw **14,740** supportive service transactions. This is the highest service transaction month to date since tracking began in July 2019. It is also a 39% increase from October 2021. The majority of Supportive Services provided in October were in the meal category, including **breakfast**, **lunch**, **and evening meals**; **providing 11,572 meals**. As well as 423 showers, the highest amount of showers offered to date. The Day Center also saw a 55% increase compared to September 2022 in pet food distribution.

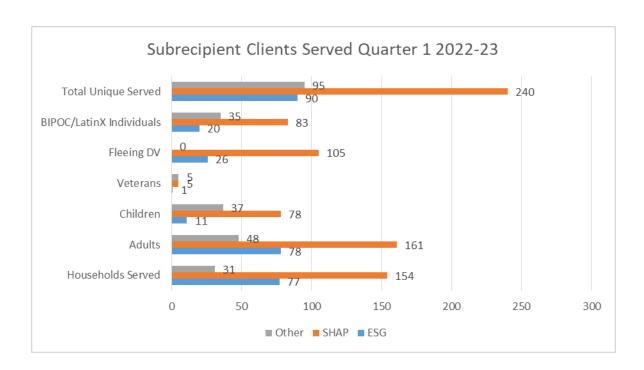


Program Update: Community Services - Grant's Program

CRP operates a unique program known as Community Services. Where by Oregon Housing and Community Service grants are passed through MWVCAA to regional partners. This sub-recipient model increases access to state funding oppounities for rural and specialized populations, as well as

grows the regional impact of MWVCAA's service philosophy. For the 2022 Fiscal Year, MWVCAA has awarded over \$3.8 million in grant oppounities over 22 different contracts. To-date, MWVCAA subrecipients are working to expend their allocated funds by providing a variety of services, including: rental payments, emergency shelter stays, and other direct client services.

- The State Homeless Assistance Program (SHAP) offered through MWVCAA is in its second year after distributing \$325,000 of the total \$650,000 biennium allocation to 6 subs. For the 1st quarter of the 2022-23 year, sub-recipients have expended a total of \$35,093 or 11%, of the total \$325,000. Utilizing these funds, SHAP subs report serving 154 individuals. It is expected that the expenditures will pick up during the winter months as temperatures drop.
- Out of the Cold funding related to shelter opportunities during inclement weather has been approved. MWVCAA projects that up to four partner agencies will be contracted to expend \$140,000 in rural warming environments.
- Emergency Solutions Grant funds, which were set to expire in July of this year, have been extended to September of 2023. MWVCAA has 9 contracted subs associated with this opportunity. 78% of funds are currently expended, totaling \$2,354,125.
- Polk County specific funding is underway utilizing the Diversion Assistance Program (DAP) funding to assist clients who are facing eviction due to COVID. In addition, MWVCAA provides \$75,000 in Emergency Housing Account funds to help support rural resource center operations, as well as Gales lodge.



Success Story: Fuerza Campesina

"Fuerza Campesina is currently comprised of three individuals, all of whom are training to become OHP assistors while still performing vital services in our community. In October, the team received an email from a community partner informing us of a migrant family living in a trailer without heat, water or septic. They also needed to move within the next week. The family was hesitant to seek help and were scared. Immediately following the referral, the team made contact with the household by completing a housing assessment and providing much-needed supplies."

This is again. Just wanted to tell you again how much that I appreciated your help, and for contacting Arches on behalf of the family. Maria has been so helpful! And the family is now moving to a home provided by the dairy that the dad will be employed at. It is a trailer that will have all of the amenities needed and the children will remain in our district which was what they wanted. Maria is going to continue to be in contact with the family. Thank you again so very much for taking the time to talk with me and make the connections you did! I appreciate

"The team remained in contact with the family and worked with community partners until a stable housing opportunity was located. Fuerza then helped the household gather move-in supplies and continued to provide resources and advocacy. This level of support and style of connection are critical when working with the migrant population. Fuerza is often the only guide for households in receiving services in the language and manner they are comfortable in. Thus ensuring equitable and safe access to community resources."

- Breezy Aguirre, ARCHES Program Director

ARCHES Housing & Specialty Programs:

For the 2022 Fiscal Year, ARCHES will report monthly on new households and individuals served by our housing stabilization programing. This data is represented in two categories. The first category, focusing on ARCHES housing programming (*Table 1*), outlines our residential facilities, rapid re-housing services, rental assistance, barrier removal, and deposits. The second category is specialty programing (*Table 2*), which is inclusive of services that provide basic need supports, as well as self-sufficiency development.

During the month of October, <u>87 new households (192 persons)</u> received housing support. In addition, 27 households exited into self-sufficiency, meaning they are able to live independently of ARCHES assistance moving forward. There were also <u>25 households actively participating in the housing search</u> process, working closely with navigation staff for placement. Since tracking began in July 2019, 734 households have exited ARCHES programing into permanent housing solutions.